

## Patient Level Recall

## **Exempt Medicinal Product**

## Detreomycyna 1%

Batch no.	Exp. date
230101	31/12/2025



Dear Pharmacist,

Further to our earlier phone call, we wish to confirm that the above batch of Detreomycyna 1% is being recalled with immediate effect.

This recall is going to patient level. This action has been agreed with the Health Products Regulatory Authority (HPRA).

The reason for recall is the product was supplied to your pharmacy as an eye ointment, however Uniphar have been made aware that the product is for topical application only.

Uniphar has supplied this product to you as an exempt medicinal product (EMP).

We request that you please carry out the following actions:

- 1. Please immediately identify and quarantine any units of this batch within your pharmacy. For hospital pharmacies, this includes units at wards, clinics and any other relevant locations within the hospital.
- 2. Please check your dispensing records and identify any patients to whom the batch has been dispensed.
- 3. Please contact each patient by phone and advise them to stop using the product and to return the product to your pharmacy at the earliest opportunity. Patients should be advised to contact their prescriber to obtain a prescription for an alternative product.
- 4. Please also identify all prescribers and send them a copy of this letter.
- 5. If you have supplied packs of this batch to any other pharmacy, clinic or other such establishment, please forward a copy of this recall letter to them, and request they guarantine and return all units to you.
- 6. Please return guarantined stock to Uniphar by 15<sup>th</sup> Jun 2023, where full credit will be issued to you.

We apologise for any inconvenience this action may cause. Should you have any queries please contact Pharmasource by telephone on 1800 440 440 or by email at psquality@uniphar.ie.

**Yours Sincerely** 

Eileen Carroll On Demand Ireland Quality Lead

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