

Supporting employees during COVID-19



Taking the "pulse" of staff

Regular surveys allowed staff to provide feedback about how they were faring while working from home.



Increased flexibility in working hours

throughout COVID-19 to help staff manage work and family life.

Communication between staff and leaders

Interactive Sessions



Senior management led video calls with staff to discuss a number of wellbeing topics, including managing work-life balance.

All Staff Briefings



Chief Executive and senior management held online meetings to speak directly to staff, to take questions and present on ongoing projects.

Regular emails from Chief Executive



Emails were sent to staff members to stay in touch, offer support and communicate recent developments.

Staying connected online

Newsletter

A new staff newsletter provided regular updates and opportunities for staff to share information across the organisation.



Social Club

Membership was extended to all staff members to enjoy activities such as book clubs, bingo, online scavenger hunts and more!

COVID-19 Work

Staff members shared information about COVID-19 work projects, and shared their experiences volunteering as contact tracers and occupational health consultants with the HSE.



Return to Work Support

A return to work video was produced and added to the e-learning library. A return to work protocol was established by our Business Continuity group and shared with staff.

Home Workspace

Guidance and ergonomic assessments were made available to staff to help set up home workspaces to optimum capacity.

Wellbeing Sessions



A life coach ran seminars to discuss the importance of a positive mindset in the "new normal".

Family wellbeing talks with a psychologist provided support for parents working from home.



Workshops provided resources on mental health and suicide awareness.



The first public sector body to receive the IBEC KeepWell accreditation in 2018. Received re-accreditation in 2020.



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