

April 08, 2014

Molecular Imaging

Customer Safety Advisory Notice (CAN 003-2014)

To: Director of the Radiology Department
Director of the Nuclear Medicine Department
Risk Management Officer
Users of e.cam system

Re: E.CAM® Patient Handling System

Dear Valued Siemens Customer,

You are receiving this customer advisory letter because you have been identified as owning an e.cam system.

We received a report in which a patient was reportedly grasping the integrated armrest of the Patient Handling System (PHS) as the technologist pulled the PHS pallet to the home position. During this movement, when the pallet was retracted the patient's finger sustained an injury as it was caught between the moving and stationary parts of the PHS.

As described in the e.cam operator's manual, as well as the e.cam Patient Bed Safety Addendum of the operator's manual, we would like to remind you to always monitor the patient at all times while they are on the system and during initiation of any system movement. Additionally, please observe the following general good practices, which are in alignment with your operator's manual:

- Never leave the patient unattended on the system.
- When moving the patient into or out of the gantry, make sure the patient's arms, fingers, hair, and loose items such as clothing are completely positioned on the Patient Handling System.
- When moving any components of the system, all areas should be checked to ensure that there are no obstacles in the path of motion.

Please ensure that this safety advisory notice is placed in your e.cam operator's manual and disseminate this safety advisory to all operators of your e.cam system.

If you have sold this equipment and it is no longer in your possession, we kindly ask that you forward this safety notice to the new owner of the equipment. Please inform Siemens about the new owner of the equipment.

Siemens Medical Solutions USA, Inc. Molecular Imaging 2501 N. Barrington Road Hoffman Estates, Illinois 60195 Telephone: +1-847-304-7700 Fax: +1-847-304-7712 www.siemens.com/medical



If you have any questions regarding this important safety notice, please contact your local service representative or you can contact our office at 800-888-7436 (Monday – Friday from 7:00 a.m. to 8 p.m. EST).

Sincerely,

Matt Shah

Vice President, Quality & Regulatory Affairs

CAN 003-2014

e.cam Patient Bed Safety Addendum

www.siemens.com/healthcare



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This product includes software developed by the University of Chicago, as Operator of Argonne National Laboratory.

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Chapter 1

e.cam Patient Bed --- Safety Issues

This e.cam addendum provides some additional safety information when using the Integrated Reconfigurable Arm Supports of the Patient Bed. Be sure to not only read and follow the instructions included in this addendum, but also those shown in the e.cam Operating Instructions manual that came with your system.

The information that follows relates to specific areas of the Patient Bed.

Integrated Reconfigurable Arm Supports of the Patient Bed

Using the Integrated Reconfigurable Arm Supports

Before using the pallet release buttons or hand control to move the patient into or out of the gantry, remind the patient to keep their hands away from beneath the patient bed's pallet and away from the sides of the system. This will help to avoid any possible contact with the system's detector(s), gantry, bed posts, frontal area of the patient bed or rear bed.

Use care when moving the patient while on the system. Watch for any potential system contact, especially with the patient's arms and fingers, legs and feet. Monitor the patient at all times (prior to, during, and after the acquisition) to prevent any part of the body from coming into contact with the system during system motion.

As a reminder, use the body wrap as necessary so the patient's hands and/or fingers do not hang over the bed or or so that the patient does not grab onto the integrated arm supports or pallet.

Refer to the following warnings and figures for specific safety information and guidance when using the patient bed, specifically the integrated reconfigurable arm supports.



WARNING

Do not grab onto the integrated reconfigurable arm supports which are located on either side of the patient bed!

Patient injury can result.

 Remind patients not to grab onto the integrated arm supports that are on either side of the patient bed.



WARNING

Keep patient hands and fingers away from the system's moving components! Use preventative measures to ensure nothing attached or placed around the patient can become caught, entangled, or pinched.

Patient hand or finger injury may result.

• Monitor and remind patients to keep their hands and fingers away from the system's moving components to avoid possible contact with the system's detector(s), gantry, or rear bed. If deemed necessary, use the body wrap so hands and/or fingers do not hang over the bed and possibly come in contact with the integrated reconfigurable arm supports or the pallet itself.



Figure 1. System View with Possible Contact/Pinch Points (A, B and C)





Figure 2. See A in Figure 1 for Location --- Integrated Arm Supports - Post Side (two vertical posts)





Figure 3. See B in Figure 1 for Location --- Frontal Area of the Patient Bed Integrated Arm Supports (one on each side)





Figure 4. See C in Figure 1 for Location --- Endcaps at Rear of Patient Bed

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EU Authorized Representative

Siemens AG Medical Solutions Henkestrasse 127 91052 Erlangen Germany

Global Business Unit

Siemens Medical Solutions USA, Inc. Molecular Imaging 2501 N. Barrington Road Hoffman Estates, IL 60192-2061 USA

Phone: +1-888-826-9702 www.usa.siemens.com/healthcare



Legal Manufacturer

Siemens Medical Solutions USA, Inc. Molecular Imaging 2501N. Barrington Road Hoffman Estates, IL 60192-2061 USA

Telephone: +1-888-826-9702 www.usa.siemens.com/healthcare

Global Siemens Headquarters

Siemens AG Wittelsbacherplatz 2 80333 Muenchen Germany

Global Siemens Healthcare Headquarters

Siemens AG Healthcare Sector Henkestrasse 127 91052 Erlangen Germany

Phone: +49 9131 84-0 www.siemens.com/healthcare

