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**Urgent Field Safety Notice**

**Commercial name of the affected product: Power cord of bladder scanner PadScan HD5**

**FSCA-identifier (e.g. date): 28th Nov. 2014**

**Type of action: device modification, replacement of power cord.**

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Date: 26th Jan, 2015

Attention: customers, distributors, authorized representative, national competent authorities

**Details on affected devices:**

Information on defective power cord: EU standard, plug logo(YX-207) & connector logo( A-150)

Related product: bladder scanner PadScan HD5 sold before 1st Dec. 2014

Related nations: France, Sweden, Finland, Italy, Ireland, Germany and Holland

**Description of the problem:**

In November 2014 we were notified of an incident concerning an overheated power cord for bladder scanner PadScan HD5. Further investigations showed that a poor connection between the cable and the device's connector caused an insufficient pin connection, which subsequently lead to overheating of the power cord. Furthermore we were notified that this particular power cord was incorrectly hence illegally FI marked. This circumstance is still under investigation.

**Advise on action to be taken by the user:**

Due to possible illegal and incorrect markings of the device and the risk of overheating, it is not recommended to continue using the device until the power cord's complete replacement.

**Transmission of this Field Safety Notice:**

Caresono Technology Co., Ltd will take following actions to prevent potential non-conformities:

1. We will present this field safety notice to all customers using the device, all distributors, selling the device, authorized representative and competent authority.
2. Immediate recall and replacement of all incorrectly marked and defective power cords within one month.
3. Add an additional remark to the direction for use to ensure a tight connection between the power cord and the connectors.


**Contact reference person:**

Contact person: Zhang Dayong

Address: 4th Floor, No.11 Building, Initiating Zone, Instruments and Meters Industry Base, Dandong, Liaoning 118009, China

Tel: 0086-415-6279782

e-mail: info@caresono.com.cn

Signature (Caresono): 



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**Acknowledgement Of Receipt**

We acknowledge the receipt of the field safety notice (FSCA identifier: 28th Nov. 2014) concerning Caresono's bladder scanner PadScan HD5.

Company/Institution:

Address:

Name of responsible person:

Date: \_\_\_\_\_

Signature of Recipient: \_\_\_\_\_