

Field Safety Notice – Simba Buggy

Date: 2nd February 2015

Affected Products

Simba buggy size 1 (SMB-1-A-Blue/Red)

Simba buggy size 2 (SMB-2-A-Blue/Red)

Serial numbers affected (within the following ranges)

SBSZ1 0714 00002 to 00073

SBSZ2 0714 00001 to 00036

SBSZ1 1014 00083 to 00147

SBSZ2 1014 00047 to 00072

Delivered from

September 2014 to December 2014

For the attention of

Parents/Carers of user

Relevant Qualified Personnel

Problem

RMS Ltd have been made aware that frame components are substandard and have the potential to fail in use, potentially endangering the health of the user.

The frame knuckle joints, one found each side under the Simba logo sticker, have been produced using an incorrect method of manufacture causing a reduction in component strength and must be replaced to ensure continued safe use of the product.

Risk Assessment

RMS cannot guarantee continued safe use of frames fitted with substandard components. To ensure user safety the entire lower frame assembly of all units supplied within the above specified period will be fitted with an approved replacement frame.

Corrective action

RMS will be undertaking all corrective action necessary to ensure approved lower frame assemblies are retrospectively fitted to all units supplied within the above specified period. All recipients of the Simba will be notified within the next 5 days and necessary arrangements confirmed.

Healthcare professionals are requested to contact any known users of the Simba and forewarn them of the problem and imminent corrective work.

RMS is aware of potential upset to users and sincerely apologises for any inconvenience caused throughout the implementation of the necessary corrective action.

Yours sincerely



Mark Lawrence
Technical Manager



Please contact the Technical Department should you have any questions or concerns.

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