

**URGENT: FIELD SAFETY NOTICE**

Product Description	Batch Number	Expiry date
TROJAN MAGNUM RIBBED 12CT	TT0202T	01/07/2023

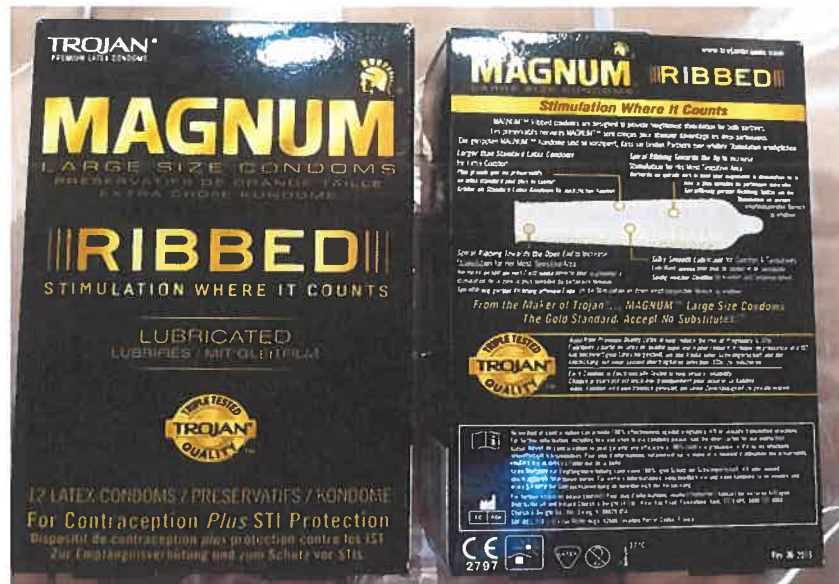
Thursday, February 22, 2024

Dear Valued Customer,

Pemberton Marketing International Limited wishes to advise our customers of a Field Safety Corrective Action being undertaken on the product TROJAN MAGNUM RIBBED 12CT.

Reason for the recall (Field Safety Corrective action):

It has come to our attention that beginning on 23 November 2023 Pemberton Marketing International Limited inadvertently distributed stock of TROJAN MAGNUM RIBBED 12CT which was expired. The risk of using expired product may mean that the product does not perform as per its intended function in respect to protection against STIs and as an effective contraceptive.



**Pemberton Marketing International Limited t/a United Drug Consumer**  
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 a PHOENIX company

Actions to be taken by the customer:

Our records show that you may have been supplied with affected stock, please conduct a review of all stock of the affected product and quarantine any expired stock. Please contact [Pembertonqueries@united-drug.com](mailto:Pembertonqueries@united-drug.com) to arrange for uplift of impacted stock. Credit will be issued for all stock received back by 22 March 2024.

Please complete and return the attached fax back form **even if you have no stock remaining.**

The Health Products Regulatory Authority (HPRA) have been notified of the issue and are liaising with Pemberton Marketing International on this action.

If you have transferred stock of this product onwards to any other store/department please forward a copy of this notice to them. If you have supplied this onwards to any end-user please furnish them with a copy of this notice if possible.

We apologize for any inconvenience the product recall may cause and we appreciate your cooperation in this matter.

Yours Sincerely,



Amanda McNelis  
Quality Manager