

Urgent Field Safety Notice

Subject: Spreader Bar

FSCA Identifier: 100120120930 UPDATE

Type of Action: Device Modification

Date: 12 January 2012 Updated November 2014

Attention: Service contractors, facility managers, carers and end users

Details on affected devices:

Further to the identification of an affected device on the UK market, the company is issuing an update to this previously issued FSN to ensure that any additional devices are identified and replaced.

The company initially received notification of a design flaw in the new style spreader bar in January 2012.

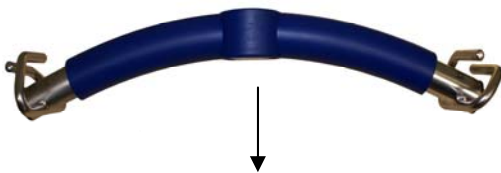
This notice applies to the new style chrome and blue spreader bar released onto the market in May 2011.

Part numbers affected;

OHCB2-000 Two prong spreader bar
OHCB3-000 Three prong spreader bar

It does not apply to the old chrome and grey spreader bar.

Affected model



Affected boss pre Jan 2012
Single slotted channel



Corrected boss
Double securing holes

Unaffected model



Description of the problem:

Where the spreader bar is frequently moved from side to side, tilted and twisted there is the potential for the lift tape securing pin to become dislodged from its casing, causing the weight of the user to be supported at the boss slot. The pinch point created can cause the tape to fray and cause potential detachment.

Action to be taken:

The company has made modifications to the design of the swivel boss and has instigated a full recall of all swivel bosses manufactured prior to January 2012.

Upon receipt of this FSN it is **strongly** advised that the below remedial action is undertaken;

- Confirm that you have received, understood and actioned the requirements of the FSN by completing and returning the attached receipt.
- Ensure that all field operatives are provided with a copy of the FSN allowing identification of the faulty part and provide instruction that the carry bar **must** be checked during service and maintenance visits.
- All removed bosses and damaged lift tapes should be returned to Chiltern Invadex together with the attached spreadsheet as confirmation that the remedial works have been undertaken. Contact Chiltern Invadex on 01869 365500 to arrange for a collection to take place.

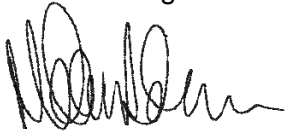
Transmission of this Field Safety Notice:

This notice should be copied to those with responsibility for servicing\maintaining the device, facility and loan store managers and to any additional organisation\individual to whom you have transferred the device.

Contact reference person:

Quality & Compliance Manager
Chiltern Invadex (UK) Limited
126 Churchill Road, Bicester
Oxfordshire OX26 4XD
Tel: +44 (0) 1869 365500
Fax: +44 (0) 1869 365588
technical@chilterninvadex.co.uk

The undersigned confirms that this notice has been notified to the appropriate Regulatory Agency.



Melanie Adamou

Urgent Field Safety Notice - Receipt

Subject: Spreader Bar

FSCA Identifier: 100120120930

Type of Action: Device Modification

To ensure receipt of the important safety information contained in the above FSN by all persons necessary, Chiltern Invadex requires confirmation that the information has been provided to all users and the necessary preventative action undertaken.

I, _____, acknowledge I am\we are in receipt of the above FSN.

In respect of this device, I am (*please specify*); _____
(*end user/carer/r/relative/dealer/home manager etc*)

Organisation name (if applicable): _____

Address: _____

_____ Post Code: _____

Date completed: _____

Completed by (Print): _____ Signature: _____

Please return this completed receipt to Chiltern Invadex (UK) Limited by;

Fax: +44 (0)1869 365588

Email: technical@chilterninvadex.co.uk

Post: Quality & Compliance, Chiltern Invadex (UK) Limited, 126 Churchill Road, Bicester, Oxfordshire, OX26 4XD, England