

## **Urgent Medical Device Correction** **Field Safety Notice**

**Re.: Field Safety Notice- Applicable to your LANTIS™ Oncology Information System Server**

Attention: Radiation Oncology Department

Dear Customer,

This letter is intended to inform you about a potential safety risk related to patient treatment when using LANTIS™ Oncology Information System Server software with operating systems for which it has not been validated and released.

### **What is the issue and when does it occur?**

Running LANTIS™ server software with operating system higher than Microsoft Windows Server 2003 is not a valid configuration and might lead to incorrectly stored data and/or loss of data.

Please note that Microsoft Windows Server 2003 is the latest operating system released for use with LANTIS™ server. Any more recent Microsoft Windows Server operating system or any VMware based on more recent operating systems must not be used with LANTIS™. For a safe usage of the LANTIS™ Server software, the setup (including 3<sup>rd</sup> Party application in combination with LANTIS™ such as Citrix) needs to remain in the validated configuration.

Should a customer currently be operating any LANTIS™ environment with a more recent operating system than Microsoft Windows Server 2003 or any VMware based on more recent operating systems, Siemens advises the customer to discontinue the use of such more recent operating system with LANTIS™. For customers who continue the use of such more recent operating system with LANTIS™, Siemens expressly disclaims any warranty or liability related to such use.

In the interest of safety, we ask you to perform the above preventive measures and inform all affected personnel immediately.

**Please include this Field Safety Notice in your System Owner Manual chapter “Safety Advisory Letters” where it should remain.**

Siemens AG  
Healthcare Sector  
Radiation Oncology

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Germany

The relevant National Competent Authority will be informed of this Field Safety Notice.

We regret any inconvenience that this may cause, and we thank you in advance for your understanding.

Sincerely,

signed Dr. Gabriel Haras  
Head of Business Segment RO

signed René Lennert  
Head of RO Segment Quality Management

This document is valid without original signature.