

19th January 2018

Dear Valued Animas® Customer,

We understand the trust and confidence you place in our products and company, and we recognize that you rely on our products to provide critical care and maintain your day-to-day health. It is, therefore, very important that you have accurate information about a decision made by Animas Corporation to discontinue the manufacture and sale of Animas® Vibe® insulin pumps, close operations and exit the insulin pump business in the U.K. and Ireland. We want to ensure you understand what this decision means for you and your diabetes care.

If you are currently using an Animas pump and pump supplies, you will continue to receive pump support and services. Specifically, Animas will continue to provide customer service and warranty support, including providing pump supplies that are used in conjunction with the Animas® Vibe®, through a transition period. As part of our continued commitment to patient care, Animas will honour pump warranties. If you currently use LifeScan, Dexcom or Diasend products, continue to use them. You will continue to receive the same customer care.

We have selected Medtronic as our preferred partner to facilitate a seamless insulin delivery system transition period. One of the reasons we chose Medtronic is because of its strong track record providing outstanding patient care and support. For over 30 years, Medtronic has been a global leader in the treatment of those living with diabetes, and we are confident that they will provide outstanding support to you and your healthcare team. We will contact you in the near future to discuss next steps and transition plans. In the meantime, your Animas support and care will continue as it has.

This decision to close Animas operation was extremely difficult and comes following an extensive exploration of all other viable options for the business. Our number one priority is ensuring you have a seamless experience and continuity of care. Of course, you should work with your Healthcare Professional to decide which insulin delivery system is right for you.

Please reach out to the Animas Customer Support team at 0800 028 8039 (Ireland: 1800 812 715) if you have questions (Monday-Friday, 9am-5pm).

We are incredibly grateful for your trust, confidence and loyalty and for the opportunity to help you with your diabetes care.

Sincerely,



Vika Potarina
Business Unit Director

For and on behalf of Animas, a division of Johnson and Johnson Medical Limited.

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