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travelchair@meru.org.uk | www.meru.org.uk/travelchair | Design Registration No: 4022148
Approved by EASA | Minor modification No: 10040415

Customer Address

Date

TravelChair serial number: TC00XX

Dear XX,

Re: TravelChair Advisory Notice to Customers.

It has come to our recent attention that some of our TravelChairs are showing signs of a stress fracture on the base (Figure 1, attached) which can lead to a fracturing of the plastic shell.

We believe it is highly unlikely that this will pose a danger to the child or user if this should happen. The aircraft seat belt is the main safety feature whilst on board the aircraft and the TravelChair harness continues to provide additional support.

We understand that this situation is due to the back of the chair being dropped back on itself, causing a stress to develop in the shell and surrounding areas.

We ask that whilst the TravelChair is in use that it is treated with care, and in particular to avoid allowing the back of the chair to drop back sharply (Figure 2) This will help prevent any deterioration.

If you notice the fault, in the first instance please contact me. If you have any questions my email is graham@meru.org.uk, and telephone 0044 208 770 1151.

Yours sincerely,

Graham Race
Designer

Enc: **TravelChair advisory Notice**

TravelChair Advisory Notice

The fault: A crack is appearing on either side of the base of the TravelChair, shown below.

Figure 1.



Advisory action:

Please treat the TravelChair with care.

In particular avoid allowing the back of the TravelChair to drop backwards, shown below.

Figure 2

