

Date

Address to include

Important Information about Animas® Vibe Insulin Pump

Dear Valued Animas® Vibe Insulin Pump User:

Animas takes our commitment to notify patients of issues regarding their pumps seriously. We have received complaints of faded, dim or discolored displays on Animas® Vibe pumps manufactured before February 2013. The display may fade or become dim over time as a result of exposure to extremes of temperature and humidity. The purpose of this letter is to remind you to follow the instructions provided in the Owner's Booklet. These instructions explain how to check for a faded display and what to do if you notice the display on your pump is faded, dim or discolored

What is the issue?

The display on the Animas® Vibe pump may fade over time, making it difficult to read the information on the screen.

What are the health and safety risks that may result?

If your display is faded, dim or discolored, you may not be able to read the screen, which could prevent you from using your pump correctly.

What action should I take?

Please refer to the following warning included in your Owner's Booklet

General Wear and Tear

If you drop your pump or it has been hit against something hard, inspect it to be sure it is still working properly. Check that the display screen is working and clear, that the cartridge cap, battery cap and infusion set are properly in place. Check for leaks around the cartridge by wrapping a piece of tissue around the connection area. Cracks, chips or damage to your pump may impact the battery contact and/or the waterproof feature of your pump. Contact Customer Service if you identify or suspect your pump is damaged. They will help determine if your pump should be replaced.

Please check your Animas® Vibe insulin pump display to ensure that it is not fading, and continue to inspect your pump's display on a regular basis. Contact Animas Customer Support with any concerns or questions you have concerning your display

What should I do if I notice that the pump display, fading, dim or discolored ?

As indicated in the Owner's Booklet, it is important for you to contact Animas if you notice a faded display.

Please contact xxxxxxxx (Include technical assistance number valid for this country/distributor)

Sincerely,

Animas Corporation