



Urgent Field Safety Notice

Invacare RELIANT 350 Lifter – Incorrect SN labels

Date: 10th July 2015

Invacare Ref: FSN 354843

HPRA Ref: TBC

Important Safety Information:

In the interests of the safety of our customers Invacare would like to you of an error affecting a small batch of serial number labels on RELIANT 350 lifters.

The RELIANT 350 complies in full with all applicable requirements for Medical devices, class I products, according to Medical devices directive 93/42/EEC.

Due to a print error of these serial number labels since **March 2015 – after SN 15CSZ970001**, the maximum user weight is stated incorrectly on the serial number labels placed on the products. Please note that the notice on the mast of the Reliant 350 has not been affected and clearly displays the correct limit of 159 kg.

A list of affected product in Ireland is shown below, however, please be advised that if you have purchased products from within the affected serial number ranges you will be notified separately by Invacare.

Serial Numbers of Affected Product:

**15CSZ100007, 15CSZ100008, 15CSZ100017,
15CSZ100028, 15CSZ100029, 15CSZ100030,
15CSZ100032, 15DSZ100032, 15DSZ100053**

Customers are kindly requested to exchange the new serial number label with the correct maximum user weight (159 Kg) on the affected Invacare RELIANT 350 lifters and to report back to Invacare when this is done, using the attached Fax back document.

Please ensure that the information in this notice is made available to all relevant personnel within your organisation and / or customer base, and / or any organisation where the potentially affected devices have been transferred. Please also ensure that awareness is maintained for an appropriate period.



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Invacare acknowledges that this may be an inconvenience; however it is not an option and must be done immediately to mitigate the potential safety risk.

If you have any questions relating to this bulletin, or should you require any additional information, please contact;

Technical Services Department

Tel. 01656 776333

Fax. 01656 776244

Invacare confirm that the relevant Competent Authorities have been informed of this Field Safety Corrective Action.



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