

Urgent Field Safety Notice

About Sample Treatment Solution

No.: 220509-01

Manufacturer's recommendations on the use of medical device products.

Date: May 09, 2022

Client Company: Medguard Professional Healthcare Supplies

Defective product batch, manufacture date and expiration date:

Product Name: Sample treatment solution

Product batch: 21CG3616F

Production date: 2021.12.04

Expiration date: 2023.06.04

Cause of Urgent Field Safety Notice:

When customers in the use of products found sample processing liquid has obvious "rotten egg smell", after investigation and analysis of the events are not accidental, bad product will affect the customers to use, but it will not cause significant damage, avoid impact on public health, so advice issued notice, inform the batch products and customers and users.

Possible hazards:

1. Product odor will affect customer experience.
2. Will lead to invalid test results.

Action taken:

1. Please observe the sample treatment solution bottle before use.
2. Do not continue to use the liquid if it is turbid or yellow.
3. If you find other abnormal conditions, please give feedback to dealers or manufacturers in time.

Contact information

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The undersigned acknowledge that this notice has been notified to the relevant regulatory authorities.



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