

Siemens AG, HC IM CR QM, Siemensstr. 1, 91301 Forchheim

### Safety Advisory Notice

To all users of the SIEMENS

SOMATOM Emotion 6 Slice Configuration

SOMATOM Emotion 16 Slice Configuration

Name	Dr. Markus Nagel
Department	HC IM CR QM
Telephone	+49 (9191) 18-7231
Mobile	+49 (173) 2751873
E-mail	markus.nagel@siemens.com
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**Re: SOMATOM Emotion 6 / 16 Slice Configuration with fatigued bolts holding the balance weights of the data measurement system (DMS)**

Dear customer,

This letter is to inform you of a potential malfunction and hence potential hazard to patients and personnel when using the **SOMATOM Emotion 6 / 16 Slice Configuration**.

#### When does this malfunction occur and what are the potential risks?

We recently detected that the bolts (Fig. 1) used to fix the balance weight of the DMS may show signs of metal fatigue. Accordingly the function of these bolts may potentially degrade over time and impact stability.

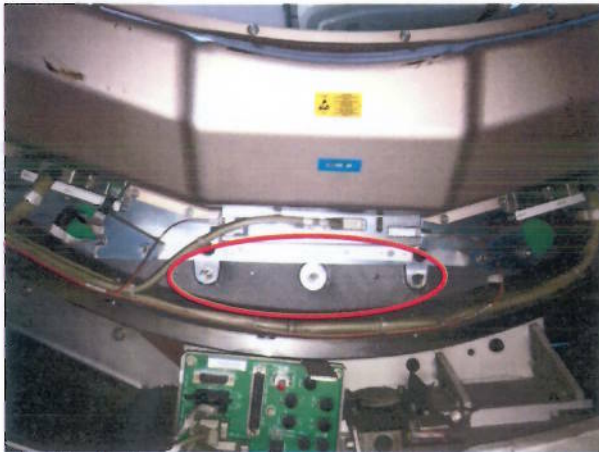


Fig. 1: Bolts used to fix the DMS balance weight

Siemens AG  
Healthcare  
Management: Bernd Montag

Siemensstr. 1  
91301 Forchheim  
Germany

Tel.: +49 (9191) 18 0  
Fax: +49 (9191) 18 9999

Siemens Aktiengesellschaft: Chairman of the Supervisory Board: Gerhard Cromme;  
Managing Board: Joe Kaeser, Chairman, President and Chief Executive Officer; Roland Busch, Lisa Davis, Klaus Helmrich,  
Janina Kugel, Siegfried Russwurm, Ralf P. Thomas  
Registered offices: Berlin and Munich, Germany; Commercial registries: Berlin Charlottenburg, HRB 12300, Munich, HRB 6684  
WEEE-Reg.-No. DE 23691322

The rupture of a single bolt is not posing a hazard by itself but it cannot be fully ruled out that all the bolts break over time causing the DMS balance weight to drop into the gantry. As a consequence ongoing scans will be aborted immediately. Under unfavorable circumstances mechanical damage of the gantry cover and of the Plexiglas protection ring inside the gantry opening may occur. This situation potentially exposes the patient or operator to the risk of getting into contact with rotating parts.

### How can the operator help to this issue?

In view of the involved hardware components there is no direct workaround for the operator.

### How will the issue finally be resolved?

We have carefully analyzed this issue and developed a solution improving the mechanical stability of the assembly. As instructed by the Update Information UI CT008/15/P our service engineers will start in Mai - 2015 to replace all the bolts holding the DMS balance weight by a new model. The aging properties of the new bolts are far superior and material fatigue resistance is drastically increased.

We appreciate your understanding and cooperation with this safety advisory and ask you to immediately instruct your personnel accordingly. Please ensure that this safety advisory is placed in the System's instructions for use. Your personnel should maintain awareness over an appropriate defined period.

If you have sold this device/equipment and it is no longer in your possession, we kindly ask that you forward this safety notice to the new owner of this device/equipment. Please inform us about the new owner of the device/equipment.


The relevant National Competent Authority has been informed of this notice.

Sincerely yours,

Siemens Aktiengesellschaft

  
Walter Märzendorfer  
Chief Executive Officer

Computed Tomography

  
Dr. Markus Nagel  
Vice President  
Quality Management  
Computed Tomography