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11 March 2016

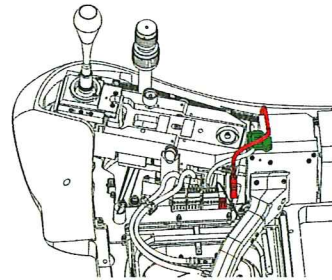
URGENT: MEDICAL DEVICE RECALL

Dear Valued Research Instruments Customer

Research Instruments is voluntarily recalling the power supply cable for the **Integra 3™ micromanipulator**. Research Instruments internal testing has discovered a minor materials fault with the power supply cable (2-54-031). Our records show the affected products are installed at your facility.

The Integra 3™ micromanipulator has been designed to precisely position microtools under a microscope whilst maintaining specimen temperature during Assisted Reproduction Techniques (ART) such as Intracytoplasmic Sperm Injection (ICSI) and Intracytoplasmic Morphologically-selected Sperm Injection (IMSI).

In rare instances, this cable may cause the loss of power to the heating control of the Integra 3 and the temperature function to be disabled. In order to mitigate any chance of down time for your Integra 3 micromanipulator, we recommend this power supply cable is replaced within 3 months of the date of this letter. Research Instruments Service Department will contact you shortly to arrange a convenient time to carry out this replacement and we anticipate this correction will take approximately 10 mins depending on accessibility.



Please complete the attached **Acknowledgement and Receipt Form** to confirm receipt of this communication. If you have any questions or concerns, please contact Research Instruments Customer Service on **01326 372 753** or contact us via e-mail at service@research-instruments.com.

Sincerely,



John Mitchell
Quality and H&S Manager



Acknowledgement and Receipt Form: Response is required

Please complete this form and e-mail a copy to service@research-instruments.com.

Name of Your Company :

Address of Your Company :

Contact Name/Title :

Phone Number :

E-mail Address :

Affected Product Information: Include information that is applicable for affected product.

Part Number	Product Description	Serial Number
6-54-100		
6-54-110		
6-54-150		
6-54-160		

Please inform us of any anomalies in this list ie. serial numbers not accounted for, etc.

I have read and understand the recall instructions provided in the 7th March 2016 letter.

Please tick **Yes**____ **No**____

I understand Research Instruments Service Department will contact me shortly to arrange a convenient time to carry out this replacement.

If you have any questions or concerns please contact Research Instruments Customer Service on 01326 372 753 or contact us via e-mail at service@research-instruments.com.

Signed:

Date:

Print Name: