

Urgent FIELD SAFETY NOTICE
FOX – FSN 415688 – wheel exchange

Date: 16th May 2016

Invacare Ref: TW415688

HPRA Ref: V27608

Important Safety Information:

INVACARE has been informed of an incident with a FOX wheelchair where during use a rear wheel become loose and detached from the frame.

During inspection of this wheelchair it was found that the length of the motor shaft was too short. As result the lock nut with a nylon security ring fixing the rear plastic wheel had failed in its function.

After further investigation it was identified that a batch of motors is affected by this too short motor shaft / nut with a nylon security ring combination

The risk assessment concluded that the described failure can lead to a potential risk of injury for the user.

Based on this analysis INVACARE decided to inform our customer and where appropriate the users of the affected FOX power wheelchairs about a necessary exchange of the rear wheels.

The following FOX serial numbers are affected:

I4C06002013

I4D06000615

I4E06000857

I4E06000958

A replacement kit (**Kit No. 1605416**) and technical instruction for updating the affected devices will be provided to the customer free of charge.

Please ensure that the information in this notice is made available to all relevant personnel within your organisation and / or customer base, and that awareness is maintained for an appropriate period.



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The wheels on the affected wheelchairs need to be replaced as soon as possible but not later than 3 months after receipt of this notice.

The relevant National Competent Authorities have been informed via FSCA.

If you have any questions relating to this bulletin, or should you require any additional information, please contact;

UK Technical Services Department

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