

March 23, 2016

**Urgent Important Customer Information
(Please Read Immediately!)**

Subject: Recall of all ROTEM[®] platelet cuvettes (Art. No. 200188), lot number T1330 (expiry date 30.09.2017)

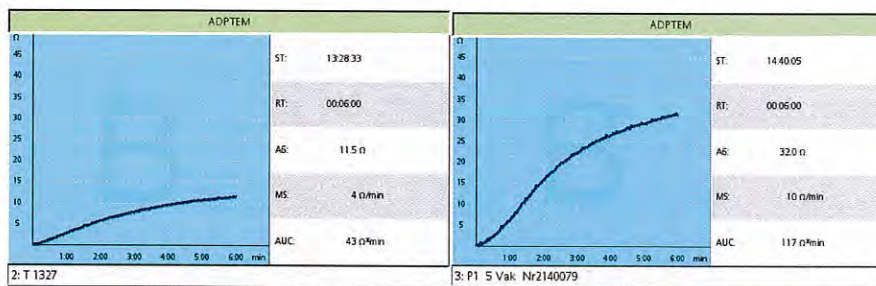
Dear Customer,

We regret to inform you that the current lot number T1330 (expiry date 30.09.2017) of the ROTEM[®] platelet cuvette (Art. No. 200188) has recently shown unexpected non smooth curve shapes in approximately 20% of the cuvettes. As this influences the A6 and AUC parameter results, lot number T1330 is recalled and will be exchanged free of charge with a new lot. Please use the form on the third page to order your replacement cuvettes.

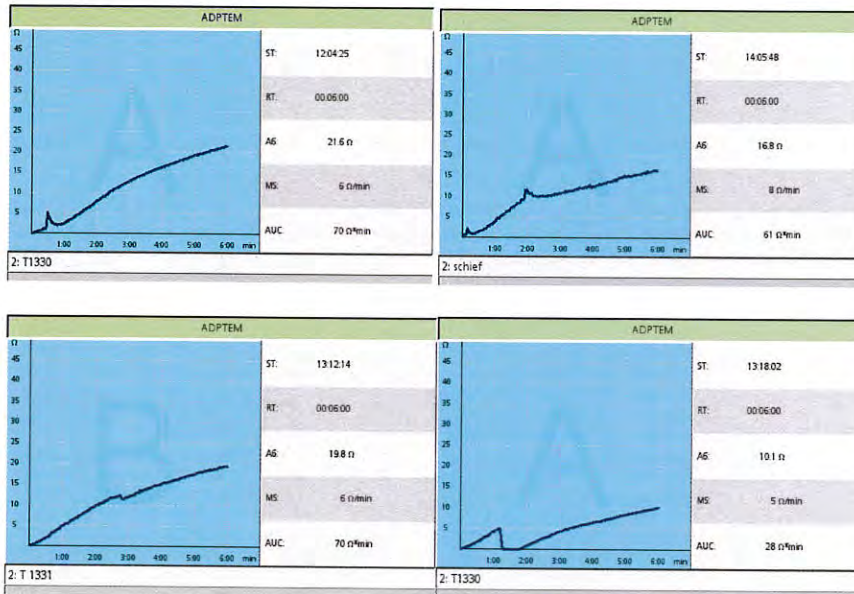
Unexpected curve shapes may not disappear completely with the new cuvettes, but during extensive internal testing their occurrence was significantly reduced.

In the unlikely case that an unexpected curve appears with the new exchange lot, please repeat the measurement.

Examples of normal regular curve shapes:



Examples of unexpected, non-smooth curve shapes:



⇒ Any such irregular measurement should be discarded and repeated

Please fill out the CONFIRMATION OF COMPLIANCE letter enclosed and send the signed letter back by e-mail or fax and **not later than April 015th, 2016** to:

hans-guenther.tietz@tem-innovations.de or +49 89 45 42 95 22.

For questions or remarks, please contact our customer service team at: +49 89 45 42 95 45 or support@tem-international.de

We kindly ask to excuse us for this inconvenience.

**CONFIRMATION OF COMPLIANCE
URGENT IMPORTANT CUSTOMER INFORMATION**

Dated on 2016-03-23

Recall of all ROTEM[®] *platelet* cuvettes (Art. No. 200188), lot number T1330 (expiry date 30.09.2017)

Hereby we confirm that we have sent back to Tem International GmbH or discarded our remaining inventory of the **ROTEM[®] *platelet* cuvettes (Art. No. 200188)** lot number T1330 (expiry 30.09.2017), according to the Urgent Important Customer Information (2016-03-23).

We have informed all users, who have received this lot.

Date: _____

Number of boxes sent back or discarded: _____

Name: _____

Position: _____

Company: _____

Signature: _____

Please send this completed document as soon as possible to:

hans-guenther.tietz@tem-innovations.de or fax to +49 89 45 42 95 22.