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- >Company<
- >Department<
- >Contact<
- >Street<
- >Zip Code Town<
- >COUNTRY<

Date: 16/May/2017

**Urgent: Field Safety Notice FSCA 01-17-M** 

**Product:** Various Microgenics Application Sheets (refer to attached list)

**FSCA-ID**: FSCA 01-17-M

**Topic:** Incomplete Instructions for Use for Microgenics Application Sheets

# Dear Customer,

Microgenics Corporation ("Manufacturer"), part of Thermo Fisher Scientific, is sending this Field Safety Notice ("FSN") to inform you of an issue related to assay application sheets ("Application Sheets") that may have been distributed to you by our affiliate, Microgenics GmbH ("Microgenics") in regard to certain assays manufactured by Microgenics Corporation ("Assays"). Please carefully read the following information.

#### Details on affected device:

Product:	Various Microgenics Application Sheets (Refer to the attachment)
Application Reference:	Please refer to attachment

### **Description of the problem:**

During an internal assessment we found that Application Sheets provided by Microgenics for expanded use of some Assays are inadequate. Specifically, the appropriate validation data for the expanded use of these Assays, as indicated in the Instructions for Use when not used on Manufacturer approved analyzers, is inadequate. In addition Microgenics did not clearly state in these Application Sheets that the parameters provided are only to be used as starting points and that each Assay setting needs to be validated individually by the user.

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The objective of this FSN is to inform you that the information given on the specific Application Sheets provided by Microgenics (see attachment) for use with non-Microgenics approved analyzers are inadequate and action must be taken. Note: The Assays associated with this FSN perform as indicated in the Assay's Instructions for Use.

#### Risk to health:

Assays not validated for use with other platforms could potentially lead to erroneously low or erroneously high test results. Risk is mitigated by the fact that good laboratory practice and user instructions provided in the Assays' Instructions for Use suggests the use of control specimens to ensure proper assay performance. Additionally, the Instructions for Use further indicate that Assays provide only a preliminary analytical test result and that clinical consideration and professional judgment should be applied to any test result.

#### **ACTIONS TO BE TAKEN BY CUSTOMERS / USERS:**

- 1. Please check immediately if you are using any of the affected Application Sheets on the platforms as listed in the attachment.
- 2. Immediately discontinue use of the affected Application Sheets being used on your specific instrument platforms. Review your internal assay validations to determine if your current instrument settings using these Assays require additional action within your clinical laboratory setting. Consult a gualified healthcare professional as appropriate.
- 3. Contact your local Sales Representative or local Customer Service for assistance and to check if additional action is required.
- 4. Retain a copy of this letter for your laboratory records.
- 5. Complete the attached VIGILANCE RESPONSE FORM and return the form within 5 days to Microgenics' Technical Service as instructed in the form below.

#### ACTIONS TO BE TAKEN BY THE DISTRIBUTOR

- 1. Please check if you have circulated any Application Sheets listed in the attachment.
- 2. Contact your affected customer base, advise them of the situation, and provide them with a copy of this letter. You should insert your contact information, email and fax number in the VIGILANCE RESPONSE FORM and request that they return the form to you.
- 3. Please fill out the distributor section of the attached VIGILANCE RESPONSE FORM and return the form within 5 days to Microgenics' Technical Service as instructed in the form.

#### TYPE OF ACTION BY THE MANUFACTURER

Going forward, please contact your Sales Representative or Application Specialist for copies of current Application Sheets for all Instrument Platforms. Your Sales Representative or Application Specialist will have the most up to date information regarding validated Application Sheets.

Please forward this notice to those who need to be aware within your organization or to any organization where the potentially affected Application Sheets have been transferred.

Please verify your receipt of this notification by completing the attached vigilance response form and return it to us by fax +49 (0)3302883-242 or email to cdx.de.order@thermofisher.com within five days upon receipt.

Microgenics Corporation 46500 Kato Road Fremont, CA 94538

Any technical questions you may have should be addressed to our Customer Service at 00800 6070 8090.

## Any regulatory questions you may have should be addressed to:

David Schultenover, CQE, CPGP Sr. Director Regulatory, Quality and Compliance

Microgenics Corporation 46500 Kato Road | Fremont, CA 94538 Office: (510) 771-5169 | Mobile (510)203-5413 dave.schultenover@thermofisher.com | thermofisher.com

Please be advised that the relevant National Competent Authorities have been advised of this safety notice.

The European Authorized Representative for the Manufacturer, Microgenics Corporation, is:

BRAHMS GmbH Neuendorfstrasse 25 16761 Hennigsdorf Germany

Telephone: +49 3302 883 752 Telefax: +49 3302 883 640

e-mail: EU-vigilance@thermofisher.com

We apologize for any inconvenience this may have caused and appreciate your understanding as we take action to ensure customer safety and satisfaction.

Sincerely

David Schultenover, CQE, CPGP Sr. Director Regulatory, Quality and Compliance

Attachment

Microgenics Corporation 46500 Kato Road Fremont, CA 94538

- >Company<
- >Department<
- >Contact<
- >Street<
- >Zip Code Town<

Signature and date:

>COUNTRY<

#### **VIGILANCE RESPONSE FORM – CUSTOMER - FSCA 01-17-M**

Please tick as appropriate:  I confirm that I have received the information on				
☐ I understand the ac	lvice on actions to be taken as mentioned in this Field Safety Notice.			
We currently have	assay applications we have ceased using.			
-	assay applications we will continue using as we have generated the a. (Please list these below)			

PLEASE RETURN COMPLETED RESPONSE FORMS TO THE FOLLOWING FAX NUMBER: +49 (0)3302883-242 or email to cdx.de.order@thermofisher.com within 5 days

# VIGILANCE RESPONSE FORM - DISTRIBUTOR - FSCA 01-17-M

DISTRIBUTORS:					
I have identified and notified my customers that received or may have received Assay Applications affected by this letter by [specify date and method of notification]:					
PLEASE RETURN COMPLETED RESPONSE FORMS TO THE FOLLOWING FAX NUMBER: +49 (0)3302883-242 or email to <a href="mailto:cdx.de.order@thermofisher.com">cdx.de.order@thermofisher.com</a>					
Signature of Receipt	by Distributor:				
Name/Title:					
Telephone:					
Email Address:					

# The chart below represents each Instrument Platform and related Assay in which the Application Sheet expanded the use of these Assays without the required validation documentation

	1
Assay	Instrument Platform (see Key to the right)
CEDIA Amph / Ecstasy	2, 3, 5, 7, 11, 12, 14, 15, 16, 17, 18, 19, 21, 22, 24, 27
CEDIA Barbiturates	2, 3, 5, 7, 10, 14, 16, 19, 21, 22, 23
CEDIA Benzodiazepines	2, 3, 5, 7, 11, 12, 14, 15, 16, 17, 18, 19, 21, 22, 23, 21, 26, 27
CEDIA Benzodiazepines (HS)	7, 11, 17
CEDIA Buprenorphine	2, 3, 4, 5, 6, 7, 14, 16, 19, 21, 22, 25, 26, 27
CEDIA Caratina	5, 7, 10, 11
CEDIA Coolean aring Plan	2, 5, 6, 7, 11, 12, 14, 15, 16, 18, 19, 21, 22, 27
CEDIA Cyclosporine Plus	7, 11, 21, 22
CEDIA Digitoxin CEDIA EDDP	1, 2, 3, 5, 7, 8, 22
	2, 3, 5, 7, 11, 12, 16, 18, 19, 21, 22
CEDIA Gentamicin II CEDIA Heroin Metabolite (6AM)	5, 7, 10, 11, 18, 21, 22 2, 3, 5, 7, 15, 16, 21, 24
CEDIA HEIOIII METABOIITE (DAM)	16, 18, 21, 22, 27
CEDIA LSD CEDIA Methadone	5, 7, 10, 14, 16, 21, 22, 27
CEDIA MECHAGORE	2, 7, 11, 19
CEDIA MULTI-LEVEL THC	4, 5, 6, 7, 10, 11, 12, 13, 15, 16, 19, 21, 22, 23, 24, 27
CEDIA WOETI-LEVEE THE	6, 10
CEDIA OF FAMPHETAININE  CEDIA OF Cocaine	6, 21
CEDIA OFT Cocaine  CEDIA OFT Methamphetamine	6
CEDIA OFT Methamphetamine CEDIA OFT Opiates	6, 21
CEDIA OFT THC	6, 8
CEDIA OFF THE	5, 7, 11, 12, 15, 16, , 18, 19, 21, 22, 23, 24, 27
CEDIA OPIATES  CEDIA PCP	5, 7, 16, 27
CEDIA Phenobarbital II	5, 7, 10, 11
CEDIA Phenytoin II	5, 7, 11
CEDIA Propoxyphene	5, 6, 7, 27
CEDIA Sample Check	4, 5, 6, 7
CEDIA SampleCheck	11, 12, 16
CEDIA Theophylline II	5, 7, 8, 21
CEDIA Tobramycin II	5, 11
CEDIA Valproic Acid II	5, 7, 10, 11, 14
DRI Amphetamines	5, 7
DRI Benzodiazepines	7, 21
DRI Cannabinoids (THC)	1, 4, 5, 6, 7, 14, 18, 19, 22
DRI Cocaine Metabolite	7
DRI Cotinine	2, 5, 11, 19
DRI Creatinine Detect	4, 5, 6, 7
DRI Digoxin	5, 7, 11
DRI Ecstasy	5, 6, 7, 19, 21, 26
DRI Ethyl Alcohol	5, 7, 11, 12, 19
DRI Ethyl Glucuronide	2, 3, 4, 5, 6, 7, 9, 11, 14, 16, 18, 19, 21, 22, 23, 24, 25, 27
DRI Fentanyl	4, 5
DRI Gravity Detect	5, 7
DRI Ketamine	7
DRI Methaqualone	5, 7, 10, 14
DRI Opiates	5, 7, 19
DRI Oxicodone	2, 5, 7, 27
DRI pH Detect	5, 6, 7
DRI Salycilate Serum Tox	4, 7, 9, 13, 14
DRI Serum Tox Acetaminophen	2, 5, 7, 11, 13, 21
DRI Serum Tox Barbiturates	7, 11, 19, 21, 22
DRI Serum Tox Benzodiazepine	11, 13, 19, 21, 22
DRI Serum Tox TCA	4, 5, 6, 7, 11, 12, 19, 21, 22
QMS Amikacin	1, 4, 5, 7, 11, 19, 21
QMS Everolimus	7, 11, 21, 28
QMS Gentamicin	11, 21
QMS Lamotrigine	2, 4, 7, 11, 14, 19
QMS Tacrolimus	7, 11
QMS Teicoplanin	5, 10, 11, 19, 20, 21, 22
QMS Tobramycin	7, 10
QMS Topiramate	5, 7, 11
QMS Vancomycin	5, 7, 11, 13, 21, 22
QMS Zonisamide	7

#### Key to Instrument Platform #

# Instrument Name  1 Abbott Architect c 4000  2 Abbott Architect c 8000  3 Abbott Architect c 16000  4 Beckman Coulter AU400  5 Beckman Coulter AU480  6 Beckman Coulter AU640  7 Beckman Coulter AU680  8 Beckman Coulter AU5400  10 Beckman Coulter AU5400  11 Thermo Scientific CDx90  12 Thermo Scientific Indiko  14 Thermo Scientific Indiko Plus  15 cobas MIRA  16 Hitachi 902  17 Hitachi MODULAR D  19 Hitachi MODULAR D  19 Hitachi MODULAR D  20 Roche cobas c 411  21 Roche cobas c 501  22 Roche cobas c 702  23 Roche cobas c 702  24 Roche cobas 8000  26 Siemens ADVIA 1650  27 Siemens ADVIA 2400  28 Siemens Dimension Xpand	Key to Instrument Platform #		
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	26	Siemens ADVIA 1650	
28 Siemens Dimension Xpand	27	Siemens ADVIA 2400	
	28	Siemens Dimension Xpand	