

[Contact Name]

[Department/Title]

[Hospital Name]

[Address Line 1]

[Town/City]

[Postal Code]

[Country]

[Date]

Reference: FA2017-50

URGENT FIELD SAFETY NOTICE **BARD MAX-CORE Disposable Core Biopsy Instrument**

Dear [Contact Name]

This letter is to inform you of a voluntary product recall initiated by Bard Peripheral Vascular, Inc. (BPV), a wholly owned subsidiary of C.R. Bard, Inc., involving specific lots of Bard® Max-Core® Disposable Core Biopsy Instruments. The affected product code/ lot number combinations are listed in Attachment 1 to this Field Safety Notice.

Reason for Field Safety Notice:

BPV has identified through a review of customer complaints that the product code / lot number combinations listed in Attachment 1 may be at risk of having issues related to proper functioning of the device. This includes difficulty with priming and firing, failure to obtain tissue sample, and in some instances self-activating after priming.

Only the product / lot number combinations listed in Attachment 1 are affected by this Field Safety Notice.

Our records show that your facility has purchased one or more units of the affected product code/lot number combinations. All other product code / lot number combinations not listed in this Field Safety Notice can continue to be used by your facility as they are safe to use and are not affected by this product recall.

Clinical Risk Statement:

In most cases, the identified issues (failure to prime, failure to fire, failure to obtain a sample) will lead to a varying degree of user dissatisfaction or may be associated with a prolonged procedure or minor tissue injury. Although unlikely to lead to user or patient injury consistent with a serious adverse event, the unpredictable nature of self-activation presents some risk to use of the product.

If the affected product has already been safely used, then no further product-related action is required.

Please be aware that your Competent Authority is being notified of this Field Safety Corrective Action. As part of this action, we require that you follow the instructions below and notify Bard of your compliance with this Field Safety Corrective Action.



Required actions for you and your Healthcare Facility:

1. **Do not use or further distribute any of the product code/lot number combinations listed in Attachment 1.**
2. Check all your storage locations for the **product code/lot number combinations listed in Attachment 1.**
3. Immediately remove any identified product code/lot number combinations from your shelves and segregate appropriately for return to Bard..
4. Pass this Field Safety Notice to all those who need to be aware of it within your organisation and to any organisation where the potentially affected devices have been transferred.
5. If you have further distributed to your customers any of the affected product code/lot number combinations, please immediately contact that location, advise them of the recall and have them return the affected product to your facility. You are responsible for returning this product to Bard.
6. Before returning affected product to Bard, mark the outside package as “RECALLED PRODUCT” and include the RGA number reference number FA2017-50.

Once the product affected by this recall has been removed from your inventory and/or returned to your facility:

Please complete the attached Reply Effectiveness Check Form and fax to [Local Fax Number]. Alternatively this can be emailed to xxxxxxx@crbard.com

Note: It is extremely important that we receive this information. If you cannot fax or email the form please telephone your local Bard Customer Service Representative and report the required information verbally.

We appreciate your cooperation and assistance in dealing with this matter and sincerely apologize for any inconvenience that may result from this action. Should you have any questions or require assistance in this matter, please contact your local sales specialist or local Bard Customer Service Representative on [\[Tel #\]](#)

Yours faithfully,
For and on behalf of C. R. Bard, Inc.

[\[Signature\]](#)

Attachment 1: FA2017-50 list of affected Bard® Max-Core® Disposable Core Biopsy Instrument code/lot number combinations

REFERENCE: FA2017-50

REPLY EFFECTIVENESS CHECK FORM

It is important that the product listed in Attachment 1 to this Field Safety Notice be immediately removed from your inventory and isolated from use.

**Please complete this form and fax to [Local Fax Number].
 Alternatively this can be emailed to xxxxx@crbard.com**

1. Do you currently possess any of the affected lot of product listed in Attachment 1? (*Please check both consignment and purchased inventory for possible locations of this affected product.*)

Yes No

2. Have you further distributed any of the affected lot of product to your customers?

Yes No

If you answered Yes, please tick this box to confirm you have notified these customers of the Field Safety Corrective Action and had them return any affected product to you.

3. If the answer to Question 1 is YES, please list the Quantity being returned by completing the table below:

Customer Name	Customer PO#	Actual Ship Date	Item Code	Lot#	Quantity Ordered	Quantity to Return	ACTUAL QTY RETURNED (BARD ONLY)
[Pre-populated field]	[Pre-populated field]	[Pre-populated field]	[Pre-populated field]	[Pre-populated field]	[Pre-populated field]		

Please PRINT Your Contact Information and fill form out completely

Name	
Title	
Name of Account / Hospital	[Pre-populated field]
Contact Phone Number	
Date	
Signature	

Please return completed form and any affected product to:

[Local Contact Name]
 [Local Contact Title]
 [Bard® XYZ (Insert IBC Name / Address / Country)]
 [Tel: (Local Tel #)] [Fax: (Local Fax #)] [Email: (name@crbard.com)]

**Attachment 1: FA2017-50 list of affected product code/lot number combinations
Bard® Max-Core® Disposable Core Biopsy Instrument**

Product Code	Lot Number
MC1410	REBN2123
	REBP1199
	REBP1419
	REBP1807
	REBQ0084
	REBQ0343
	REBQ1012
	REBQ1904
	REBR0468
MC1616	REBP0019
	REBP1420
	REBP1809
MC1816	REBN0342
	REBP0869
MC1820	REBP1266
	REBP1267
	REBP1421
	REBP1422
	REBP1810
	REBQ0087
	REBQ0088
	REBQ0347
	REBQ0811
	REBQ1014
	REBQ1898
	REBQ1978
	REBQ2296
	REBR0474
	MC1825

