




«Nom_de_lEtablissement_»
«Nom_du_correspondant»

«Adresse_1»
«Adresse_2»
«CP_VILLE_»

Quality contact : 

Mail ref: 17 0601 «N_de_Chrono»CO/NU

Ecouen, 17th October, 2017

Subject : **URGENT: FSN-RECALL**
OCTOPUS code 842.312

Dear Madam, Sir,

We have identified a non-systematic potential defect on some devices

OCTOPUS code 842.312 batch 160617AF;

one of the 3 lumens of the extension line may disconnect from its green hub.

For safety reasons, we ask you to withdraw this batch immediately.

We ask you to kindly acknowledge receipt of this letter, to complete and return the attached form by indicating the quantities involved withdrawn from your institution.

The French health authorities (ANSM) have been informed of this FSN.

For further information, you can directly contact M. xxxxxxxx, quality contact, or sales administration phone number xxxxxxxxxxxx.

We apologize for any inconvenience this FSN-Recall may cause.

Christine OBER - Pharmacist
Postmarket Quality Director

Service Qualité
Tél : 01.39.92.63.51
Fax : 01.39.92.64.82
E-mail : quality@vygon.com

Service Clients France
Tél : 01.39.92.63.81
Fax : 01.39.90.29.37
E-mail : commandes@vygon.com

Service Clients Export
Tél : 01.39.92.64.17
Fax : 01.34.29.19.34
E-mail : export@vygon.com





**URGENT : FSN-RECALL OCTOPUS code 842.312
ACKNOWLEDGMENT AND CUSTOMER RESPONSE FORM**

Please complete and return this form by fax: **XXXXXXXXXXXX** or e-mail to : **XXXXXXXXXXXX**

Name and address of the institution :	
Full name of the person to contact:	«N_de_Chrono»CO/NU » « TOWN_»
Function :	
☎ Phone number :	
✉ E-mail :	

We acknowledge receipt of the above FSN and that the information contained in this field safety notice has been shared with all recipients/ end users of product listed below within your organization.

Please tick the appropriate box:

You have OCTOPUS code 842.312

Lot 160617AF : Yes No If you have units, number of units removed: _____

Signature and Date:

Service Qualité
Tél : 01.39.92.63.51
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