

## seca Quality:

High-quality workmanship  
and customer care



Dear Customer,

### seca 955 and seca 959 chair scales braked wheel improvement programme

From product monitoring and user feedback there is evidence of a reduction in braking performance over time on some previously manufactured units.

As a precautionary measure and to maintain the working performance expected from a seca product, we have decided to invest in supplying the complete braked wheel assembly, incorporating the component in question. Eliminating the need for disassembly we aim to minimise the inconvenience to yourself.

Please check the serial numbers of the units in use, should the number fall within the range as highlighted below, please notify ourselves detailing the complete serial number.



The locking rear wheels ensure that it is safe to sit down and stand up at all times.

<b>seca</b>	
seca gmbh & co. kg. Germany	
Model: 955 <sup>①</sup>	7021009
Ser.No.:5955001080000 <sup>②</sup>	
Appr.: M376x1	
D05-09-024	+10°C/+40°C
	06 0109

seca model 955<sup>①</sup>  
ser no: 5955 001 <sup>year</sup> (08) XXXX to 5955 030 <sup>year</sup> (09) XXXX<sup>②</sup>

seca model 959<sup>①</sup>  
ser no: 1959 001 <sup>year</sup> (08) XXXX to 1959 100 <sup>year</sup> (09) XXXX<sup>②</sup>



The improved locking brake on the chair scales seca 955 or seca 959.

This information should be provided in the fax reply on the back.

On receipt we will despatch the number of complete braked wheel assemblies required.

We appreciate your help in this matter and should you require assistance, please do not hesitate to call our Customer Service team direct on **+44 121 643 9349** or your local equipment supplier.

Neil Woodcock  
seca Service Manager

## Instructions for replacing the steering forks

for the chair scales seca 959/955

**It's this simple:**

Chair scales, steering fork



**old**



**new**

**01** Push the locking lever (brake) down to fix the steering fork in position.

**02** Unscrew the steering fork from the support frame (white tube) and replace it by the new one.



**If you require any assistance please do not hesitate to contact customer services on Tel: +44 121 643 9349 or email [sales@seca.co.uk](mailto:sales@seca.co.uk)**

fax to: +44 121 633 3403

seca technical services

Re: Braked wheels

**seca chair scale braked wheel improvement programme response email**

We have checked and have identified a number of chair scales models seca 959 and seca 955 falling within the serial numbers given.



**The serial numbers involved are:**

**Model seca 959 serial Number:**

1959

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**Model seca 955 serial Number:**

5955

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**Total number of scales:** \_\_\_\_\_ **Please therefore supply free of charge** \_\_\_\_\_ **complete braked wheel assemblies.**

**Order/reference number (please state if required):** \_\_\_\_\_

**These should be delivered to:**

Establishment .....

Telephone .....

Department .....

Fax .....

Contact .....

Email .....

Address .....

Date, Signature .....

.....

.....

.....

**If you require any assistance please do not hesitate to contact customer services on Tel: +44 121 643 9349 or e-mail sales@seca.co.uk**