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## Urgent Field Safety Notice

**SUBJECT: Liko® Sabina® and Capella™ Sit-to-Stand Mobile Lifts**

**FSCA-identifier:** Mod 448

**Type of action:** Field Corrective Action

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**Date:** June 11, 2012

**To:** Chief Executive, Facility Administrator, Facility Engineer, Vigilance Manager  
Biomedical Engineering, Medical Device Liaison Officer

**Affected Devices: Manufactured before 31-May-2012**

All Liko® Sabina® EE, Sabina® EM, Sabina® II EE, Sabina® II EM,  
Sabina® Comfort, and Sabina® 200 Sit-to-Stand Mobile Lifts.

All Capella™ 201 Sit-to-Stand Mobile Lifts

**Background:**

Hill-Rom has become aware of an issue related to the Sabina® and Capella™ Sit-to-Stand mobile lifts. In certain situations, a patient, caregiver, or bystander could fall against the lift in such a way that the sling hook on the end of the SlingBar™ could cause injury.

We have developed a replacement hook for your lifts which mitigates the risk of injury, and will soon provide you with the Hook Retrofit Kits and installation instructions to upgrade your Sabina® and Capella™ lifts.

**NEW Style Hook**



**OLD Style Hook**



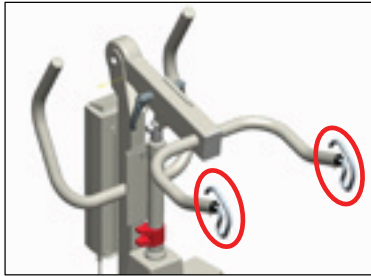
**Action to be taken by user:**

Included with this notification is a **Response Form**. Please determine the number of hooks for main SlingBars™ that you need, **complete and return the form to Hill-Rom as soon as possible**, and we will send the applicable number of kits to you at no cost.

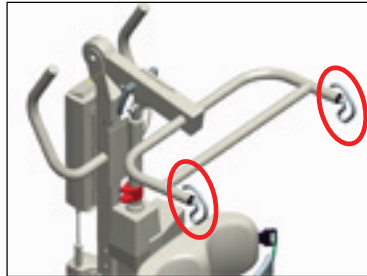


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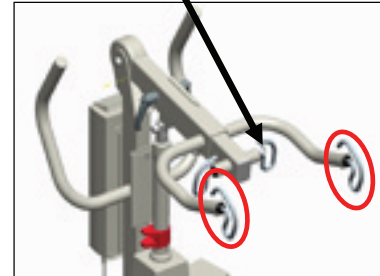
**NOTE:** The Hook Retrofit kit will be installed on the main SlingBar™, **not the optional SeatStrap SlingBar™** if so equipped.



350 SlingBar 2027002



Comfort SlingBar 2027003



350 SlingBar with optional  
SeatStrap SlingBar 2027006/7

**ALSO:** You may also have additional SlingBars™ for use with Sabina® lifts that are not currently installed on your lifts. Please make sure to include them in your count as well.

Continue to follow safe lifting practices, such as:

- When assisting a patient with the lift, use extra care and support them to prevent falling forward or to the side.
- Do not allow unauthorized persons, especially children, to play around or operate the lift.

### **Transmission of this Field Safety Notice:**

Please pass this notice on to all those who need to be aware within your organization and/or to any organization where the affected devices have been transferred.

Please maintain awareness of this notice and resulting action for an appropriate period to ensure effectiveness of the corrective action.

Hill-Rom confirms that the relevant Competent Authorities have been informed of this Urgent Field Safety Notice.

### **Contact reference person:**

If you have any questions concerning this request or the procedure as outlined, please contact Hill-Rom Technical Support using the attached listing for your geographical region.

Regards,

Hill-Rom Technical Support

Attachment: Response Form, DS119RD



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## Response Form

**Subject: Liko® Sabina® and Capella™ Sit-to-Stand Mobile Lifts Retrofit Kit**

Please complete the following with the correct information, and **return this Response Form** without delay to Hill-Rom Technical Support. See specific instructions at bottom of page. Thank you.

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Liko account number: \_\_\_\_\_

Name of the facility: \_\_\_\_\_

Address of the facility: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Facility Authorized Name: \_\_\_\_\_

*Please print legibly*

Signature: \_\_\_\_\_

Title: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_ Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

Check action taken:

We do not have any affected products.

We need \_\_\_\_\_ kits to retrofit all affected products in our facility.

**As soon as possible, please**  
**FAX or email this form to the applicable Technical Support Contact**  
**location according to the attached listing.**



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## Technical Support Contact Information

**Important:** This is a comprehensive list of Technical Support contact information for Hill-Rom offices worldwide. If this is attached to another document or letter, it does **not** mean that every country listed below is affected by that document.

Austria:	Tel: 0810 00 10 23 – Fax: + 43 (0)224 32 85 50 - 19 e-mail: <a href="mailto:germany.customer.care@hill-rom.com">germany.customer.care@hill-rom.com</a>
Belgium	Tel: +32 2761 96 42 – Fax: +32 (0) 2 761 96 41 e-mail: <a href="mailto:services-belgium@hill-rom.com">services-belgium@hill-rom.com</a>
Canada:	Tel: 800-267-2337 (8 am – 5 pm ET (New York time))
Central & Eastern European Region:	Tel: +9714 (0)4-8816818 – Fax: +9714(0)4-8812357 e-mail: <a href="mailto:trescilla.dsouza@hill-rom.com">trescilla.dsouza@hill-rom.com</a>
France:	Tel: +33 (0)6 89 47 96 29 – Fax: +33 (0) 5.61.56.89.03 e-mail: <a href="mailto:franck.hennig@hill-rom.com">franck.hennig@hill-rom.com</a>
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Switzerland:	Tel: 0848 81 15 30 – Fax: + 41 (0)21 7062132 e-mail: <a href="mailto:germany.customer.care@hill-rom.com">germany.customer.care@hill-rom.com</a>
United Kingdom:	Tel: +44 (0)1530 411000 – Fax: +44 (0)1530 411555 e-mail: <a href="mailto:uk.customer.care@hill-rom.com">uk.customer.care@hill-rom.com</a>
United States:	Tel: 800-445-3720 (8 am – 5 pm ET (New York time))
All other countries for support of products manufactured in the US:	Tel: 812-934-1348 (8 am – 5 pm ET (New York time)) e-mail: <a href="mailto:gary.lakes@hill-rom.com">gary.lakes@hill-rom.com</a>
All other countries for support of products manufactured outside the US:	Tel: +33 (0)2 97 50 92 45 e-mail: <a href="mailto:leny.rodriquez@hill-rom.com">leny.rodriquez@hill-rom.com</a>