

## URGENT: FIELD SAFETY NOTICE

### GYNECARE THERMACHOICE™ III Thermal Balloon Ablation Silicone Catheter (Product Codes TC033 and TC043)

02 December 2015

Dear Operating Room Supervisors, Materials Management Personnel and Chief of Surgery:

Ethicon, Inc. ("ETHICON") has initiated a voluntary recall of the GYNECARE THERMACHOICE™ III Thermal Balloon Ablation Silicone Catheter ("THERMACHOICE™ Catheter"). We are removing this product from the market because stability data does not substantiate the labeled two-year shelf life of affected product.

The voluntary recall involves only the THERMACHOICE® Catheter component of the GYNECARE THERMACHOICE™ III Uterine Balloon Therapy System and does not include other components of the system (controller, umbilical cable etc.).

### **EFFECTIVE IMMEDIATELY – DO NOT USE ANY OF THE FOLLOWING PRODUCT CODES:**

PRODUCT NAME	PRODUCT CODE	PRODUCT LOT
GYNECARE THERMACHOICE® III Thermal Balloon Ablation Silicone Catheter	TC033	All unexpired lots*
GYNECARE THERMACHOICE® III Thermal Balloon Ablation Silicone Catheter	TC043	All unexpired lots*

\*From 31 October 2013 due to 2 year expiration

Please see Attachment 1 for a Product Identification Tool to assist in identifying the impacted lots of affected product using package labels.

Customers are required to return all unexpired, unused THERMACHOICE™ Catheters (Product Code TC033 and TC043) that are components of the GYNECARE THERMACHOICE™ III Uterine Balloon Therapy System in their inventory immediately. Affected products returned by February 26, 2016 will be reimbursed.

ETHICON will not accept returns for other components of the GYNECARE THERMACHOICE™ III Uterine Balloon Therapy System (such as the cable or controller).

At ETHICON, our first priority is to our customers and their patients, and that includes the safe and effective use of our products.

Voluntary Recall of GYNECARE THERMACHOICE™ III Thermal Balloon Ablation Silicone Catheter (Product Codes TC033 and TC043)

# **URGENT FIELD SAFETY NOTICE**

## **GYNECARE THERMACHOICE™ III Thermal Balloon Ablation Silicone Catheter (Product Codes TC033 and TC043)**

There is no significant safety issue with the device, nor does the data suggest any impact to the outcome of a procedure. Healthcare practitioners that have treated patients using the THERMACHOICE™ Catheter should continue to follow their patients in the usual manner.

We recognize the voluntary recall of the affected product may disrupt you or your facility and we apologize for any inconvenience this may cause. At this time, we do not have further information regarding a market return for the THERMACHOICE™ Catheter, and we do not currently have a direct replacement for this product within our portfolio.

We advise you to identify potential alternative products and/or procedures to help treat women with menorrhagia.

This voluntary recall has been communicated to the U.S. Food and Drug Administration (FDA) and the European Competent Authorities in the countries affected by this voluntary product recall.

### **Action Needed:**

1. Examine your inventory immediately to determine if you have affected product on hand.
2. **Remove and quarantine** the affected product and communicate the issue to relevant operating room or materials management personnel, or anyone else in your facility who needs to be informed.
3. If any affected product has been forwarded to another facility, contact that facility to arrange return.
4. Complete the Business Reply Form (BRF) (Attachment 2) confirming receipt of this notice within three (3) business days. The BRF may be sent to **[enter local Affiliate or Sales Representatives Email Address, Fax number]**. Please return the BRF **even if you do not have affected product**.
5. Keep this notice visibly posted for awareness until all affected product has been returned to Ethicon. While processing your returns, please maintain a copy of this notice with the affected product and keep a copy for your records.
6. Credit is available for customers who return affected product.
  - All affected product must be returned immediately. Any affected product returned after February 26, 2016 will not be eligible for credit.
  - To return affected product, photocopy the completed BRF, place it in the box with the affected product, and return the product to your Sales Representative.

If you need clinical or product support, please contact your local Sales Representative or ETHICON.

**URGENT FIELD SAFETY NOTICE**  
**GYNECARE THERMACHOICE™ III Thermal Balloon Ablation**  
**Silicone Catheter (Product Codes TC033 and TC043)**

As with any medical device, adverse reactions or quality problems experienced with the use of this product should be reported your Sales Representative, directly to ETHICON, or your National Health Authority.

If you have any further question related to this notice or if you need an additional communications letter, please contact your Sales Representative.

**Attachments:**

Attachment 1: Product Identification Tool

Attachment 2: Business Reply Form

# URGENT FIELD SAFETY NOTICE

## GYNECARE THERMACHOICE™ III Thermal Balloon Ablation Silicone Catheter (Product Codes TC033 and TC043)

### ATTACHMENT 1: Product Identification Tool for GYNECARE THERMACHOICE™ III Thermal Balloon Ablation Silicone Catheter (TC033 and TC043)

This tool will help customers identify the affected product using package labels. This document applies to the sales unit carton, sales unit side label, Tyvek® packaging and shipper unit label for product codes TC033 and TC043. Product Code TC043 is used as an example.

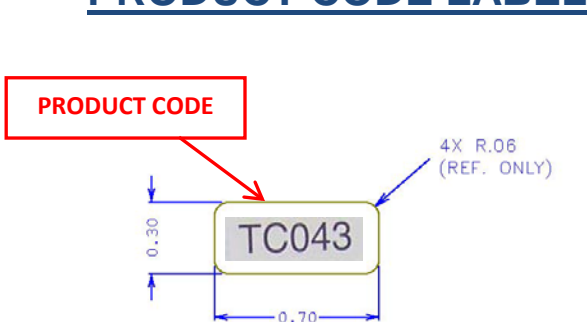
### SALES UNIT CARTON (Secondary Label)

#### FRONT and DISPENSER PANELS



### PRODUCT CODE LABEL

### SALES UNIT LABEL

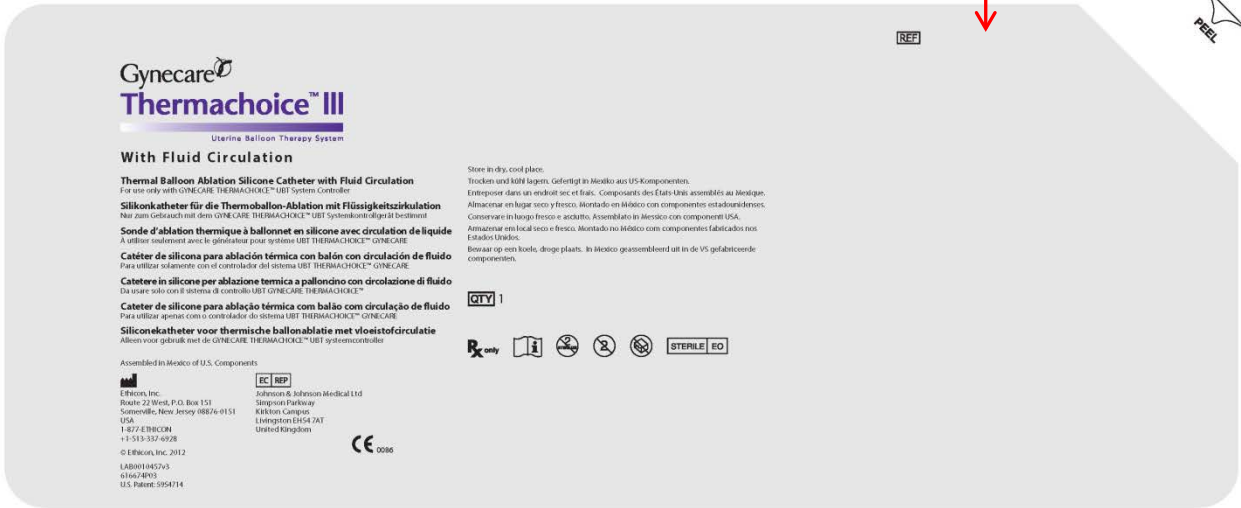


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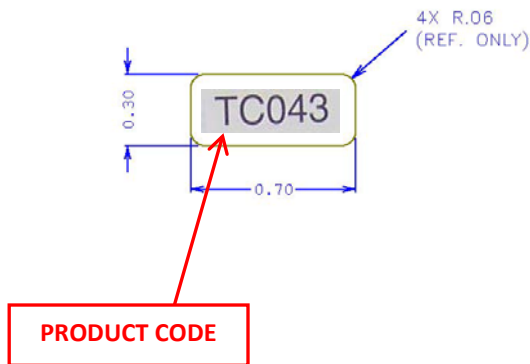
## GYNECARE THERMACHOICE™ III Thermal Balloon Ablation Silicone Catheter (Product Codes TC033 and TC043)

### TYVEK® SINGLE UNIT

PRODUCT CODE LABEL APPLIED HERE

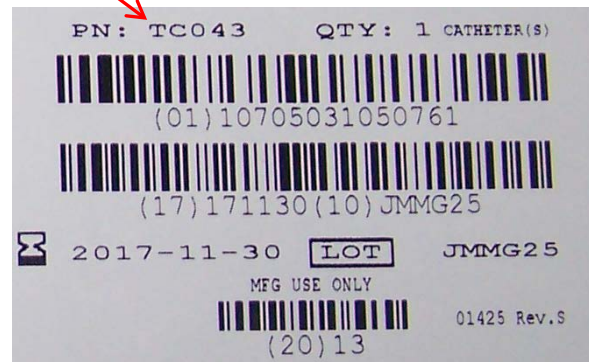


### PRODUCT CODE LABEL



### SINGLE UNIT LABEL

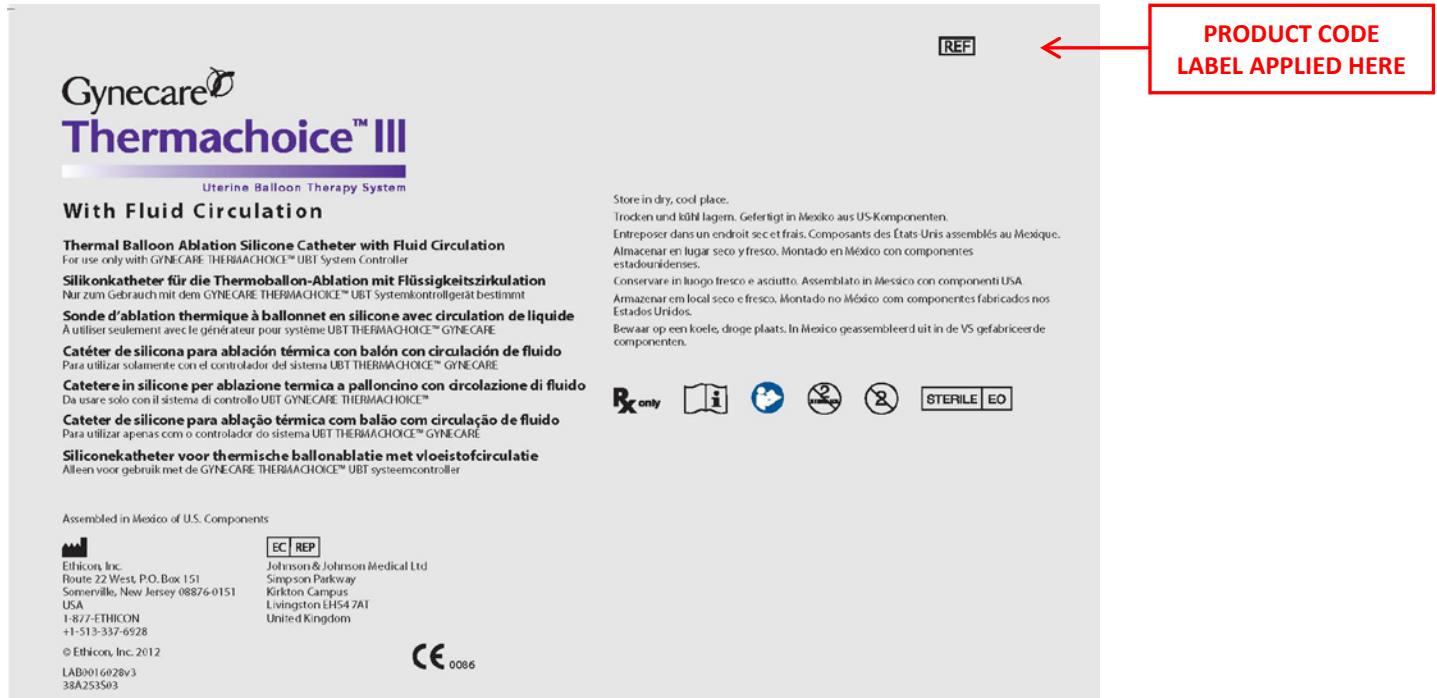
PRODUCT CODE



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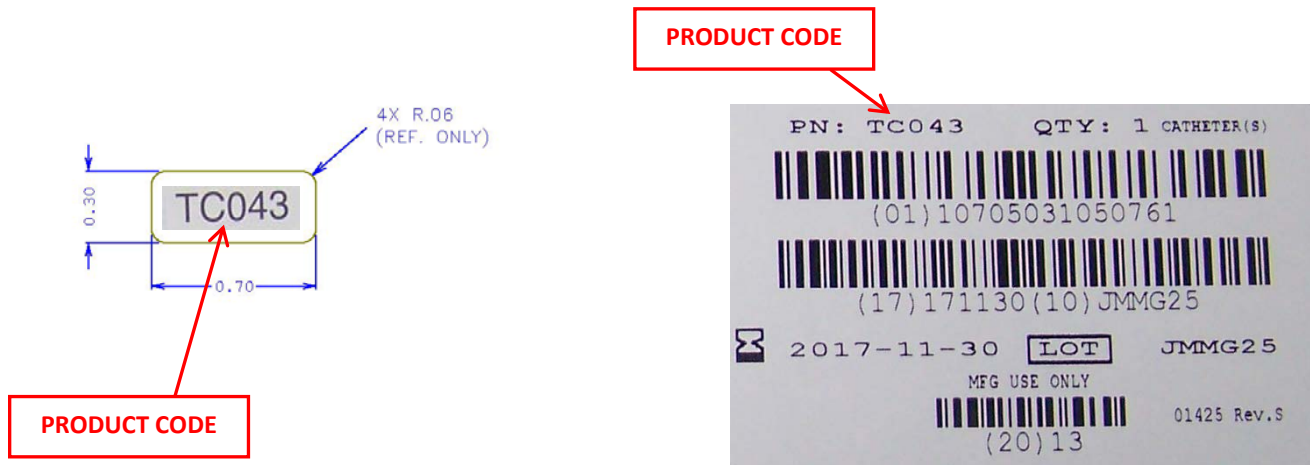
## GYNECARE THERMACHOICE™ III Thermal Balloon Ablation Silicone Catheter (Product Codes TC033 and TC043)

### SHIPPER UNIT LABEL



### PRODUCT CODE LABEL

### SHIPPER UNIT LABEL



**URGENT FIELD SAFETY NOTICE**  
**GYNECARE THERMACHOICE™ III Thermal Balloon Ablation**  
**Silicone Catheter (Product Codes TC033 and TC043)**

**ATTACHMENT 2: Business Reply Form (BRF)**

Your timely response to this customer notification is requested. Please complete and fax/e-mail this form to [Local Affiliate, Email Address, Fax number] within 3 business days, even if you do not have affected product to return.

If you have affected product (“Number of Eaches”) to return, please make a photocopy of your completed Business Reply Form and enclose with your return. Thank you for your cooperation.

**Product Inventory – please check one**

- We have no affected GYNECARE THERMACHOICE™ III Thermal Balloon Ablation Silicone Catheter (TC033, TC043)
- We have affected GYNECARE THERMACHOICE® III Thermal Balloon Ablation Silicone Catheter (TC033, TC043) and are returning the following devices

Device Name	Product Code	Quantity Returning (Number in “Eaches”)
<b>GYNECARE THERMACHOICE® III Thermal Balloon Ablation Silicone Catheter</b>	TC033	
<b>Note: See Customer Letter for a list of affected lot numbers</b>	TC043	

Facility Name:	Street Address:	City, Country, Postal Code:

Print Name of Person Completing Business Reply Form:	Telephone Number:
Customer Number if Applicable:	Date:
Signed*:	
<small>*Your signature provides confirmation that you have received and understood this notification</small>	
Your comments are welcome.	