Automated external defibrillators
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An automated external defibrillator (AED) is a medical device that analyses a person’s heart rhythm and, when needed, delivers a shock to sudden cardiac arrest (SCA) victims who are in a shockable heart rhythm.

A defibrillator can play a potentially lifesaving role. Used correctly, it can improve a person’s survival chances following SCA. Therefore, defibrillators need to be accessible and in good working order at all times in the event that they are needed for an emergency situation.

Traditionally AEDs have been operated by trained healthcare professionals such as GPs as well as those working in the ambulance and fire brigade services. As awareness of their benefits has grown, they are now widely used in community locations, such as sports facilities and shopping centres and often operated by members of the public.

The Health Products Regulatory Authority (HPRA) has published this leaflet to provide advice on selecting and purchasing an AED for use in a community setting. It also provides recommendations for maintaining the device after it has been purchased.

Where used in this leaflet, the term ‘defibrillator’ is specifically referring to the AED family of defibrillators and does not refer to other types of defibrillators such as implantable cardiac defibrillators.

Before you purchase a defibrillator

What to look for

- All medical devices must BY LAW display a CE mark. If a defibrillator has a CE mark then you can be assured that it should, when used and stored properly, work as intended and be safe.
- Accessories such as electrodes, used with a defibrillator to assess the patient and deliver therapy, are also medical devices. If supplied separately they must also bear the CE mark.
- Purchase your defibrillator from a trusted supplier who can provide the relevant support and traceability.

On a defibrillator, there should be a four digit number below the CE mark.

Storing the defibrillator

- Where you keep your defibrillator is critical to its performance. Inappropriate storage conditions can result in the defibrillator being unusable when needed and/or long term damage to the defibrillator and its accessories.
- Defibrillators and their accessories (such as pads, electrodes and battery) can be badly affected by the weather and other environmental conditions.
- The manufacturers of defibrillators and its accessories have confirmed that their products will perform under certain conditions. It is essential that you are aware of these conditions when deciding where to store the defibrillator.
- Check the manual of the defibrillator and its accessories to identify the conditions that can affect its performance, such as:
  - Storage temperature;
  - Exposure to moisture and damp (environmental humidity).
• Check the area where the defibrillator will be stored and ensure it is suitable. You should consider:
  – Is the location heated? For example, although indoors, an entrance hall may not have a radiator.
  – Will the room be heated when not in use? For example, a sports hall that is only used on certain days.
  – Does the temperature or humidity level in the room vary significantly depending on the time of year?
  – Does the storage location ensure that the defibrillator is accessible but secure (against theft or misuse)?
• If the defibrillator is stored in an outdoor area where the temperature or humidity levels will fluctuate then it should be housed in a suitable cabinet or container. The cabinet should not just provide protection from rain but should also ensure it can be stored within the manufacturer’s recommended conditions.

Complete the training

• All users of defibrillators should complete a recognised training course on their use.
• It is important to ensure that the training provided is relevant to the defibrillator model that is used at your facility.
• Ensure that the names of trained users and their contact details are displayed near the defibrillator and that all staff, facility members and users are aware of those who can use the device.

After you purchase a defibrillator

Regular servicing and maintenance is crucial

• The user manual supplied with the defibrillator provides important information from the manufacturer about its use and maintenance.

Keep the defibrillator updated

• To make sure that all necessary maintenance, updates or changes can be carried out on your defibrillator, for example, it may require new software, it is important that it can be easily accessed at all times. You should therefore:
  – complete and return all registration forms provided with the defibrillator;
  – inform the manufacturer or local distributor of the location of the defibrillator as well as the address and the relevant contact details should they need to access it;
  – keep these contact details up-to-date if the defibrillator is moved to a different premises or address.
When you start to use a defibrillator

Check the status

• Your defibrillator has a status indicator that shows its current status. This is usually a light on the defibrillator and there may also be a voice prompt.

• Ensure you are familiar with this status indicator.

• The maintenance schedule for your defibrillator should include a log to record when the status of the defibrillator is checked. Ensure that each status check of the defibrillator is recorded in the log.

• Turning your defibrillator on and off repeatedly to confirm it is operating can run down its battery.

Periodic self tests

• A defibrillator performs self tests at regular intervals to verify it is ready for use. Some of the tests are automatic and do not require any action from the user, while some tests must be performed by the user to confirm the defibrillator is working properly.

• Make sure you have a clear understanding of the service tests performed by your defibrillator:
  – What is being tested?
  – How often are the tests carried out?
  – Are the tests automatic or do you need to do anything?
  – If your defibrillator indicates it has failed a test during maintenance CHECK THE USER MANUAL IMMEDIATELY and take the appropriate steps to identify the cause of the failure. Contact your local distributor or the manufacturer as soon as possible.

Effects of external factors

• The performance of your defibrillator can be affected by other external factors including electromagnetic interference.

• Known conditions that affect defibrillator performance should be detailed in the manual.

• Ensure the defibrillator is used away from any identified sources of interference.

Other Useful Information

This leaflet highlights some of the important issues that should be considered when purchasing, storing and maintaining an AED. It is not intended to be a guide on how to use a defibrillator nor does it replace or reduce the importance of your defibrillator manual and training. The following sources of information may also be of interest:

• Cardiac First Responder Guide: Produced by the HSE in association with the Irish Heart Foundation and the Pre-Hospital Emergency Care Council.

• Advisory External Defibrillator, National Pre‑Hospital Standards 2008: Produced by the National Pre-Hospital Emergency Care Council.

• Relevant training courses including the Heartsaver AED course certified by the Irish Heart Foundation and the Cardiac First Response course certified by the Pre-Hospital Emergency Care Council. The Irish Red Cross also provides a range of courses certified by the Pre-Hospital Emergency Care Council.

How to report an incident to the HPRA

If your defibrillator poses a risk to the health and safety of the patient, please report the problem to the manufacturer and to the HPRA. You should report any unexpected problem or malfunction that may affect the patient’s health or cause or contribute to an injury. For example, failure of the status indicator on the device to alert you that the device is not operating when in use.

You can report incidents to the HPRA by filling in our online user report form on www.hpra.ie. If you would prefer to fill out a printed copy of the form, you can download it from our website or request a copy by phone or email.
The Health Products Regulatory Authority (HPRA)

Our role is to protect and enhance public and animal health by regulating medicines, medical devices and other health products.

What does the HPRA do?

As the regulatory authority, we monitor the safety of all medical devices available in Ireland. Our aim is to make sure that these products do not compromise the health and safety of the patient or the person using them. We also work to ensure that medical device manufacturers comply with all safety regulations.

(The HPRA cannot provide advice on which medical devices you should buy.)

More information

This is one in a series of information leaflets that you can get from the HPRA and from our website: www.hpra.ie.