

SERVICE ALERT FOR MINI LIFT STAND AID

Parts in question:

- A: Bolt connecting lifting actuator to lifting arm
- B: Bolt connecting lifting actuator to lower frame

Customers of the Kjaerulff Mini Lift Stand Aid are hereby informed of 2 separate incidents in September 2006 in the United Kingdom, in which the bolt (part A) that connects the lifting arm to the lifting actuator failed due to wear and tear of the brass pin. Please refer sketch indicating the specific parts.

Mini Lifts with the **art. no. 400640434, supplied after March 2006, are not affected** by this service alert as they are equipped with a bolt with an all steel pin and not a brass pin.

Preventative action to be carried out:

- We are asking all of our Mini Lift customers, to conduct an immediate service check on all pre March 2006 model Mini Lifts still in service. We are instructing that the bolt with the brass pin (part A) be replaced with the all steel bolts supplied along with this letter. We are instructing that this be carried out regardless of the condition of the brass pin, to ensure that potential bolt failure is avoided.
- As a extra safety precaution, we are also instructing customers to replace the bolt with the brass pin (part B), connecting the lifting actuator to the lower frame. There has not to date been any reported bolt failure incident here.
- **Mini Lift model nos. for bolt replacement are: 400600434 and 400605434.** The Article & LOT nos. are found on the silver Kjaerulff label attached to the back plate of the battery holder. Remove battery to reveal nos. Please make a record of the LOT no. of the serviced Mini Lift.

Mini Lift Service Guidelines

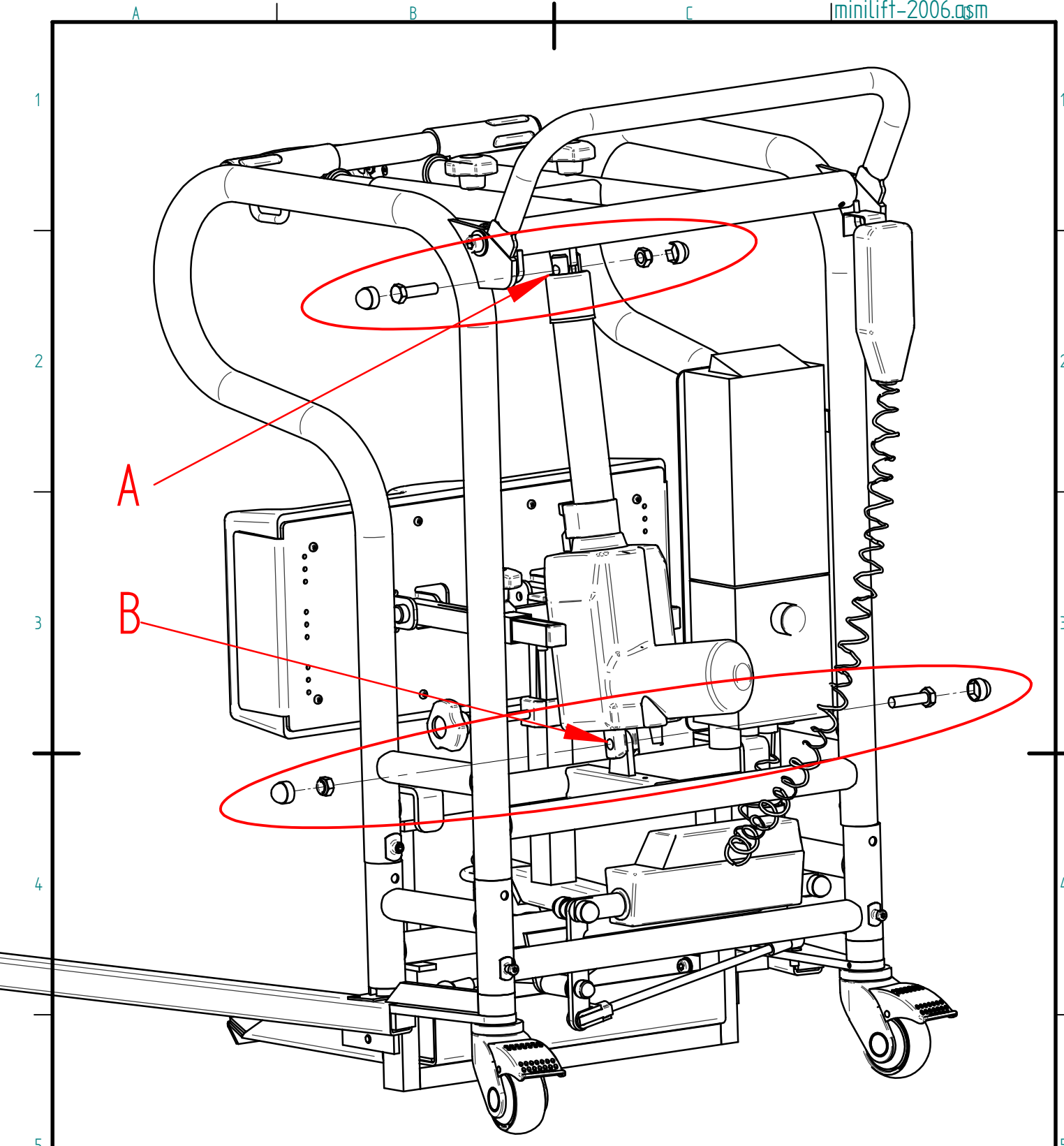
- The Mini Lift service guidelines state that the Mini Lift must undergo a detailed service check at least once a year, to be carried out by an authorised service technician. A check point of the service guidelines reads: *All bolts & washers inspected for wear & tear, greased, in tact and tightened.*
- We believe, that had the bolts in question been checked as recommended in the annual service guidelines, then wear and tear on these parts would have been detected in a timely fashion, the bolt would have been replaced, and the failure incident would have been prevented.

Please do not hesitate to contact Kjaerulff with any questions or for further information.

Yours sincerely
Kjaerulff Rehabilitation

Philip Harris
Export Manager

Enclosed: A) Sketch of Mini Lift with affected parts. B) Copy of Mini Lift Service Guidelines.
C) Replacement all steel bolts.



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| Målf: | Tol: | Sign: bla | Dato: 21.09.2006 | Godk.: |
| Kjaerulff REHABILITATION A/S | | Emne: Bolt replacement Lifting Actuator | | |
| | | Varenr: 400640x/400605x | Tegn.nr: Udskift.... | Udg: 01 |