



Dear Customer

Ref: Trulife Walking Frames manufactured between 02.04.07 and 07.11.07

A Medical Device Alert has been issued by the MHRA today for Walking Frames manufactured by Trulife between 02.4.07 and 07.11.07 – both wheeled and non-wheeled frames. Ref: MDA/2008/031.

Our records show that frames with the plastic clip were delivered to you during the aforementioned period and so we would ask that you check any walking frames in your stock and confirm whether they have the plastic clip. Please also advise other issuers to check their stock and check any in use on wards / rehab centres / in community etc..

Should you locate any such frames please isolate them and inform Trulife of the batch number, date of manufacture and the number of frames.

Please inform us of any frames found with the plastic clip and we will either:

: Arrange replacement clips to be sent out

: Organise collection to bring frames back to Trulife and return them back to the department once the clips have been replaced.

Or for larger volumes

: Arrange for a technician to visit the site and replace clips accordingly.

Frames produced prior to 02.04.07 and after 07.11.07 should not be reported.

Trulife sincerely apologise for the inconvenience this may cause but we appreciate your help in identifying any frames with the plastic clips.

If you require any further clarification or have any related queries please contact our customer services department on 021 4273148.

Yours faithfully

Martin Ryan.
General Manager

