

Name:	Product Service	Phone:	+49 6251 16-1818	Your letter:	
Department:	KSC	Fax:	+49 6251 16-	Our ref:	GI Siroclave
		E-mail:	product.service@sirona.com	Date:	14.08.2008

Extended maintenance of Siroclave

Dear Customer,

The purpose of this letter is to inform you of important supplements to the maintenance instructions for the Siroclave product family.

Due to the specifications of the manufacturer of Siroclave products, it is mandatory to replace the locking bolt of the door latch after 10,000 cycles or after a service life of four years, whichever comes first. This action will prevent any potential injury to operating personnel due to a faulty locking mechanism of the door. Individual cases involving damage and breakage of the locking bolt to be replaced have already occurred. The required components and detailed instructions on replacing the bolt will be available in approx. 6 - 8 weeks.

In addition, pressure relief valve 58 34 184 also must be replaced after a service life of four years.

To simplify performance of the required maintenance, we will include all of the required components in a customized service kit for each unit type. This service kit will include the components for replacing the locking mechanism, a new door seal, and a pressure relief valve. An overview of the parts included is attached to this letter.

Enclosed please find a list of all relevant units delivered to your business in the past. Please check which customers have already been supplied with one of the units concerned. Please contact these customers promptly to find out the current number of completed system cycles and document the responses in your customer records. A sample customer information letter and instructions for querying the number of cycles have been attached to this letter. Please replace the locking bolts of the units with the highest number of cycles first.

In order to fulfill our legal obligations, we require signed confirmation that this extended maintenance has been duly performed from each of your customers. This confirmation should be entered on the form attached to the sample letter.

Please initiate the described actions immediately or as soon as the required components become available.

Best regards

Jan Siefert
Vice President Instruments Division

This document contains important information for safe and proper handling of your type B, VS and S Siroclaves and Siromini

Safety notice due to a potential incident

Addressees: All system owners of type B, VS and S Siroclaves and Siromini

Sender: Sirona Dental Systems GmbH, Fabrikstrasse 31, 64625 Bensheim

Subject: Possible breakage of the door latch locking bolt

Please make sure that all of your employees who use the above-referenced system are informed about this safety notice and file it in the operating instructions pertaining to your system. If you are no longer in possession of the system, please forward this safety notice to the new owner if you know his correct address.

Problem description:

The locking bolt of the door latch can bend or even break under unfavorable conditions.

Possible hazard:

If the locking bolt of the door latch breaks, the locking mechanism of the chamber may burst off due to the excess pressure in the sterilizer.

What should you do to prevent this from happening?

If your unit has performed more than 10,000 cycles or is more than four years old, contact your dental retail specialist immediately to schedule the required maintenance.

What may happen if this notice is disregarded?

Failure to perform the required maintenance may result in a potential hazard for anyone located in the immediate vicinity of the unit.

Recommended actions to be taken by the operator:

- Determine the number of operating cycles and service life of the unit
- Contact your dental retail specialist
- Observe the required maintenance intervals

Measures taken by Sirona Dental Systems GmbH:

Specification of required maintenance measures

For more information or assistance, please contact the Sirona Hotline, telephone +49 6251-16-180, or e-mail product.service@sirona.com