



Homecraft Rolyan
A Patterson Medical Company

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Urgent Field Safety Notice:

Commercial name of the affected product: Savannah raised toilet seats
FSCA- identifier: HCRSAV0708
Type of action: Device modification

Date: 17 July 2008

Attention: All users of 2" and 4" Savannah raised toilet seats

Affected Devices:

Homecraft Rolyan Ltd, all brackets on the 2" & 4" Savannah raised toilet seats with and without lids.

Product codes: AA2112 and AA2112L size 2" (50mm)

Product codes: AA2114Y and AA2114L size 4" (100mm)

Product code: AA211401 spare pair of brackets

The design of the brackets was changed in January 2008. Seats with the new design of brackets are not affected. For identification refer to the appended images of the new and old design.

Description of the problem:

We have become aware of a manufacturing fault with the moulding of the rubber pad onto the bracket. As a result, a very small number of rubber pads have become detached or shown signs of coming away from the bracket. If the user has not noticed the pad has come off or uses the seat without the pad, the seat is less secure and may cause the user to lose stability and fall.

Advice on action to take:

If you have received these products during May 2007 to January 2008, you should examine the security of the rubber pad on the bracket. If the pad is missing or coming away, stop using the seat until you have received and replaced the brackets.

Please contact Homecraft Rolyan on the below telephone number and order free of charge replacement brackets part number AA211401, quoting the reference number PR0534.

In all cases users should be reminded to check the security of any raised toilet seat before each use.

Transmission of this Field Safety Notice:

Please transfer this notice to other organisations on which this action has an impact.

Please maintain awareness of this notice and resulting action for an appropriate period to ensure effectiveness of the corrective action.

Contact details:

Customer Services
Homecraft Rolyan
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NG17 2HU

Telephone: 08444 124 330

Email address: homecraft.sales@patterson-medical.com

The undersign confirms that this notice has been notified to the appropriate Regulatory Agency.

Signed

A handwritten signature in black ink, appearing to read 'Peter Hewitson', written in a cursive style.

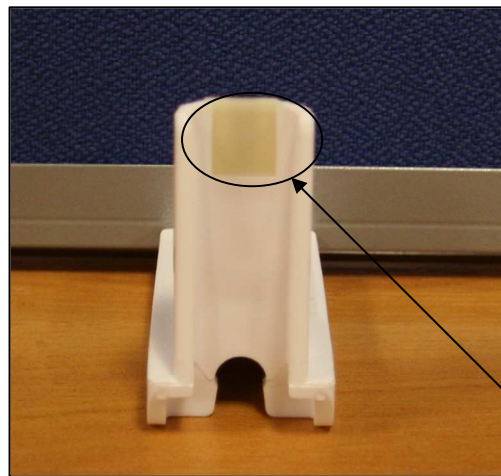
Peter Hewitson
Regulatory and compliance manager

Identification of the brackets

Old design



New design



The identity of the brackets is easily noticeable. The new bracket has an over mould on the back of the bracket, as identified above.