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Company Registration No. 4374752  
VAT Registration No. 870418425

## Important - Urgent Field Safety Notice (FSN)

FSN Reference: **OAR16659**

Date: **06 January 2009**

**Attention:** All distributors, therapists, carers and users of AA1550, Frimley Folding Perching Stool purchased between 9<sup>th</sup> May 2008 and 28<sup>th</sup> November 2008.

### Description of the Problem

We have become aware of a potential manufacturing fault with the moulding of the plastic clip on the underside of the seat. As a result, there is a possibility of this clip failing, causing the stool to collapse and potentially injuring the user.

### Advice on action to take

Stools with a manufacturing date of 2008/03 and 2008/07 purchased **during this time period** may be affected. If you purchased a Frimley Folding Perching Stool (AA1550) during the affected time period, check the manufacturing date on the label found on the frame (see appendix A).

If the stool is identified as potentially affected, stop using it immediately and contact Homecraft Rolyan customer services on 08444 124 330 to order a free of charge replacement seat. Please quote reference 09 107 5324. We also request that you dispose of the original seat.

Stools purchased after this date may still have a manufacturing date of 2008/07 on the frame label but the seat label on the underside of the seat (see appendix B) will have a date of manufacture **after** 2008/07 indicating that these seats have been modified and are, therefore, not affected.

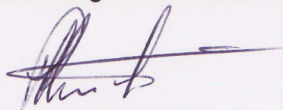
### Transmission of this Field Safety Notice

**NOTE:** This FSN **must** be passed onto the end user. Using the enclosed FSN Receipt Form, please provide feedback confirming that the end user has been made aware of this matter and the seat has been replaced.

This FSN should also be passed on to anyone within your organisation who needs to be aware of this matter.

For more information, please contact Homecraft Rolyan on 08444 124 330.

The undersign confirms that the MHRA has been notified of the FSN.



Peter Hewitson  
Regulatory and Compliance Manager