

<u>Urgent Field Safety Notice – FSN019</u> <u>Harrier Range (Plus, HD & XHD) Wheelchairs</u> <u>Amendment of User Guide</u>

Date: 22 May 2009

Ref: 2007/005/024/061/002

2007/005/025/061/010 2007/007/002/301/001

Urgent Safety Information:

In the interests of the safety of our customers we would like to bring your attention to an amendment of the user guides, a copy of which is provided with every Harrier wheelchair. All sections of the document have been reviewed and amendments have been made where necessary to ensure clear, accurate information is provided for safe usage of the wheelchair.

Current revisions of the user guides for wheelchairs can be down-loaded from Invacare website – www.invacare.ie Alternatively, please contact our Customer Services Department (see below), where you may request a copy of the latest revision of the user guide for your wheelchair.

Harrier Plus (part no. 02001101 issue 8 dated 25/11/08) first serial number 07097844987 manufactured 15/05/09

Harrier HD (part no. 02001114 issue 17 dated 25/11/08) first serial number 07097257918 manufactured 18/02/09

Harrier XHD (1433150 issue 5 dated 25/11/08) first serial number 07097777051 manufactured 07/05/09

Affected range: All wheelchairs manufactured prior to above dates

Please ensure that the information in this notice is made available to all relevant personnel, wheelchair owners /users etc. within your organisation and / or customer base, and / or any organisation where the potentially affected devices have been transferred. Please also ensure that awareness is maintained for an appropriate period.

If you have any questions relating to this bulletin, or should you require any additional information, please contact;

Customer Services Department

Tel. 01 8107084 Fax. 01 8107085

Invacare confirms that the relevant Competent Authorities have been informed of this Field Safety Corrective Action.