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August 18, 2010

**Urgent Field Safety Notice  
Pride Riser Recliner**

Issued to: Pride Mobility Products Ltd. Dealers and Users

The following Field Safety Notice (FSN) is being distributed to authorized Pride Dealers and users of Pride Riser Recliners. This FSN will pertain to dealers and users of the following products:

**Affected Devices**

C1  
C5  
C6  
C11  
C15  
LC101  
D30  
560  
660  
670  
T3

**Description of the Issue**

Users and dealers of Riser Recliners should be aware that the Pride Riser Recliner External Transformer should NOT be placed in the void area underneath the chair. Rather, the transformer should be placed in an open area to reduce the potential for the cables to become damaged by the chair's lift mechanism. It is also recommended not to place the transformer near a heat source or to cover the transformer with materials such as papers, blankets, etc. Placing the transformer near a heat source or covering may reduce the performance of the product in some applications. Further, users or their carers should ensure that the transformer wires are kept clear of any obstructions.

A product insert document and warning label have been created to illustrate the proper location of the External Transformer as a supplement to the existing warnings located in the owner's manual. This document is called Riser Recliner External Transformer product insert and will be supplied with all Pride Riser Recliners. This document and the warning label will also be distributed by Pride Mobility Products Ltd. to those users who already own a Riser Recliner via Pride Mobility Products Ltd authorized Dealers.

This FSN will be made available on the MHRA web site (<http://www.mhra.gov.uk>).

The External Transformer insert will be made available on the Pride Mobility Products Ltd. web site (<http://www.pridemobility.com/international/uk/uk.asp>).

**Failure to follow the instructions posted in these documents can lead to equipment damaged or personal injury.**

Contact reference person:  
Craig Sweetlove  
Pride Mobility Products Ltd.  
32 Wedgwood Road  
Bicester, Oxfordshire OX26 4UL  
Telephone: 44 1869 324600  
Fax: 44 1869 323070

This notice needs to be passed on to all those who need to be aware within your organisation or to any organisation where the potentially affected devices have been transferred.

Please transfer this notice to other organisations on which this action has an impact.

Please maintain awareness on this notice and resulting action for an appropriate period to ensure effectiveness of the corrective action.

Respectfully,

Craig Sweetlove  
Product Manager

**Field Safety Notice – Pride Riser Recliner**

Dealer Name: .....

Dealer Address: .....

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Signed .....

Date .....

Quantity Required if applicable .....

Please sign, date and return this sheet to acknowledge that you have received the above referenced Field Safety Notice and have implemented the information therein

**NOTE:** The following product insert discusses proper placement of the Pride Riser Recliner external transformer. Please read this information carefully and retain this document with your product. If you have any questions regarding this information, please contact your authorised Pride Dealer. Refer to the product owner's manual for additional information on placement and operation.

### External Transformer Placement

Your riser recliner should be placed near a standard electrical outlet on dry, level ground where there is ample room to allow for proper operation. Once the riser recliner is properly placed, the external transformer should be positioned on the floor in an open, well-ventilated area where it will not be an obstruction, or if equipped, the optional wall mount should be utilized. **See figures 1 and 2.** The external transformer should not be placed under the riser recliner, nor should the transformer be covered in any way.



**WARNING!** Prevent potential equipment damage! Do not place the external transformer under the riser recliner.

**WARNING!** Do not cover the external transformer. Keep the transformer in an open, well-ventilated area free from foreign material/debris to ensure proper operation.

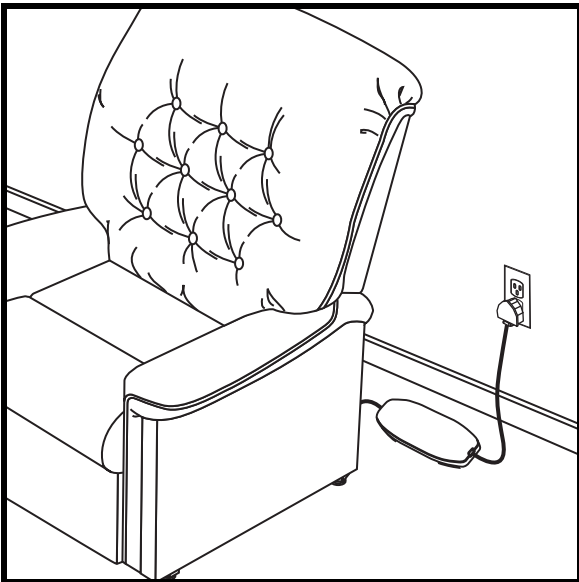


Figure 1. External Transformer Placement

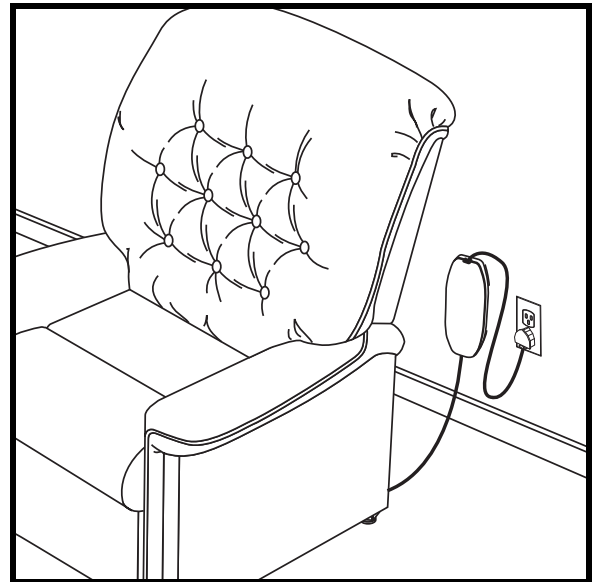


Figure 2. Optional Wall Mount