

Urgent Field Safety Notice (FSN)

OXFORD MIDI 150A HOISTS – Product Usage, Maintenance and Availability of Spares **FSN Reference: 000004 (Revision 2)**

Type of action: Immediate Product Assessment and Usage

Date: 9th July 2010

Attention: All distributors, installers, therapists, carers and users of OXFORD Midi 150A Mobile Hoists.

Details on affected devices:

OXFORD Midi 150A Mobile Hoists..

Description of the problem:

Following an incident in the field where the pivot casting holding the boom to the mast fractured it is necessary to re-iterate the communication originally released in November 2008.

In November 2008 an FSN was issued detailing the importance of correctly using the Midi 150A hoist and ensuring that excessive loads were not being applied to the hoist, for instance by getting the sling straps caught under the legs when lifting a patient.

Additionally any excessive side load applied to the boom, caused for instance by positioning a hoist alongside a bed and conducting a sideways pick up, can result in damage to the pivot casting; leading to the casting fracturing and the boom detaching under load.

If it is not possible to position the legs of the hoist under the bed then alternative methods must be used to transfer the patient.

In particular (but not exclusively), in reference to this FSN, the **legs, base, mast, boom and pivot joint casting** require checking for any signs of damage or wear. This check should be conducted prior to using the product.

Failure to comply with the requirements on inspection and maintenance outlined in this FSN and detailed in the User Manual and Service Manuals may result in patient and/or carer injury.

If you have any doubts about the integrity of the product, you are advised to withdraw the product from use and have the product checked out by a competent person.

Due to the age of many of the products in the field, including the Midi 150A, spare parts may no longer be commercially available. If this is the case you are requested to contact your local Oxford distributor to determine an alternative suitable solution to your particular needs.

General inspection and maintenance

The following requirements are in addition to LOLER (The Lifting Operations and Lifting Equipment Regulations 1998)

In line with the User Instruction Manuals for Oxford Hoists, a thorough inspection and test is to be carried out every six months.

All Users must ensure their hoists are adequately maintained and inspected by a competent person authorised to service the hoist, and in accordance with the manufacturer's instructions.

Using an Authorised Servicing Dealer will ensure that Oxford product is serviced and maintained appropriately.

For further guidance, refer to the lift User Manual. The User Manual identifies the requirements for Daily Checks and Maintenance of the products.

Action to be taken by the distributor/installer:

- Communicate this Field Safety Notice to all end users you have identified as having been supplied 150A Mobile Hoists
- Include in the service programme the requirement to inspect those areas identified in this FSN.

Action to be taken by the therapist/carer/user:

- Maintain the hoist in line with User Instruction Manuals (in addition to LOLER).
- Comply with the Health & Safety at Work Act which refers to current UK Legislation of LOLER (The Lifting Operations and Lifting Equipment Regulations 1998)
- Compliance to LOLER – examination and certified testing carried out by authorised service dealers. Details of your local Authorised Oxford Service Dealer can be obtained by contacting our Customer Services Department on 01384 446622.
- Carry out daily checks on the product in accordance with this FSN and the instructions in the User Manual. User Manuals can be downloaded from the Joerns Website or obtained by contacting Customer Services.

Transmission of this Field Safety Notice (FSN):

This notice needs to be passed on all those who need to be aware within your organisation and/or to any organisation where the identified devices have been transferred. This includes a copy of the FSN Receipt Form.

Please maintain awareness on this notice and any resulting action for an appropriate period to ensure effectiveness of the corrective action.

Contact reference person:

Nigel Heales CEng MIMechE
Quality and Technical Manager
Joerns Healthcare Ltd
Tel: +44 (0)1384 446751
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The undersign confirms that this notice has been notified to the appropriate Regulatory Agency

Additional contact information: Oxford Customer Services dept. +44 (0)1384 44 66 22 or via email info@joerns.co.uk



Nigel Heales CEng MIMechE
Quality and Technical Manager