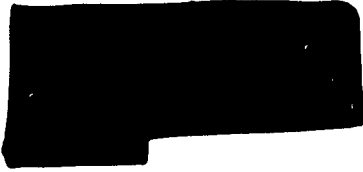


www.hettichlab.com
Info@hettichlab.com

Phone: +49 (0) 7461 705-0
Phone: +49 (0) 7461 705-200
Fax: +49 (0) 7461 705-125
Phone: +49 (0) 7461 705-201
Fax: +49 (0) 7461 705-122

Reception Area
National Sales
National Sales
International Sales
International Sales

Andreas Hettich GmbH & Co.KG Föhrenstraße 12 D-78532 Tuttlingen
Postfach 260 D-78503 Tuttlingen



Recall	[REDACTED]
Date:	09.12.2010
Customer no.:	[REDACTED]
Official:	[REDACTED]
Phone:	[REDACTED]
Area 1:	[REDACTED]
Area 2:	[REDACTED]

**Urgent requirement for action
MIKRO 120 centrifuge**

-----Cr/KI

This exchangement action does not affect items which are already equipped with rotor 1242!

Description of fault

If the tensioning nut is not sufficiently tightened or it works loose during operation it may lead in rare cases to breakage of the motor shaft and/or to loosening of the rotor lid during operation

Potential dangers

It is possible that the rotor and/or broken parts of the rotor lid will be ejected through the centrifuge.

Dangers for users and third parties

There is the danger that users or third parties will be injured

Preventive measures:

Measures required: Replacement of the relevant components:

- Centrifuge lid
- Centrifuge lid lock
- Rotor

depending on the serial number and year of fabrication:

The replacement sets you need are listed in the added chart together with all other relevant data of all the MIKRO 120 centrifuges ever sold to you by us.

Further action

- Please pass this information on to all affected customers **without delay.**
- We recommend that you ask your customers to confirm receipt of your written communication.
- Locate the models you have supplied and identify them using the chart you will find below.
- Order the relevant replacement sets free of charge according to the serial number.
- Replace the parts present in the set (see the instructions supplied with every replacement set). **Important: The components must be changed by authorized service personnel.**
- The components removed from the centrifuge must be scrapped.

[REDACTED]

Date: 09.12.2010
Doc. no.: [REDACTED]

Page: 2

- Record all your exchange activities.
- Please take also notes in case some of the MIKRO 120 listed in the chart cannot be found anymore or were already scrapped!
- After the termination of your exchange action please send a copy of the records of your exchange activities to

Andreas Hettich GmbH & Co. KG
Föhrenstr. 12
D - 78532 Tuttlingen
Germany
Email: info@hettichlab.com
Service email: service@hettichlab.com

After termination of your exchange activities we will send you a voucher for #50 for each centrifuge you updated with the respective replacement parts. Only changing the rotor cannot be considered as replacement action!

We will also send you new MIKRO 120 centrifuges including rotors free of charge if needed by your customers as substitute during the updating process. The number of centrifuges will be 10% of the total number of those centrifuges purchased by you. These MIKRO 120 centrifuges do not have to be given back to us after the exchange action.

The replacement work must be completed by 31.12.2011.

We are unable to accept responsibility for any replacement activities not carried out at that time.

[REDACTED]

Safety Officer for medical products

Item.	AT-Material	Invoice	PO/Date	Material	SN
100	ATM120-S03 MIKRO 120 exchange set 3	[REDACTED]	[REDACTED]	1204-01	[REDACTED]
200	ATM120-S03 MIKRO 120 exchange set 3	[REDACTED]	[REDACTED]	1204-01	[REDACTED]
300	ATM120-S04 MIKRO 120 exchange set 4	[REDACTED]	[REDACTED]	1204	[REDACTED]
400	ATM120-S04 MIKRO 120 exchange set 4	[REDACTED]	[REDACTED]	1204	[REDACTED]

Andreas Hettich GmbH & Co. KG · Sitz Tuttlingen · Amtsgericht Stuttgart HRA 450063 · Persönlich haftende Gesellschaft Hettich Holding Beteiligungs- und Verwaltungs GmbH · Sitz Tuttlingen · Amtsgericht Stuttgart HRB 451209 · Geschäftsführer: Horst Eberle, Klaus-Günter Eberle · USt-IdNr. DE142930419

Volksbank Tuttlingen eG (BLZ 643 901 30) Kto. 479 004 IBAN DE41 6439 0130 0000 4790 04 BIC: GENODES1TUT
 Kreissparkasse Tuttlingen (BLZ 643 500 70) Kto. 2929 IBAN DE49 6435 0070 0000 0029 29 BIC: SOLADES1TUT
 Deutsche Bank AG Tuttlingen (BLZ 653 700 75) Kto. 2 132 470 IBAN DE45 6537 0075 0213 2470 00 BIC: DEUTDESS653

