

## Urgent Field Safety Notice

**Product Name:** SAMBA  
**FSCA Identifier:** TB 2011-2/1  
**Type of Action:** Preventative

**Date:** 24<sup>th</sup> January 2011

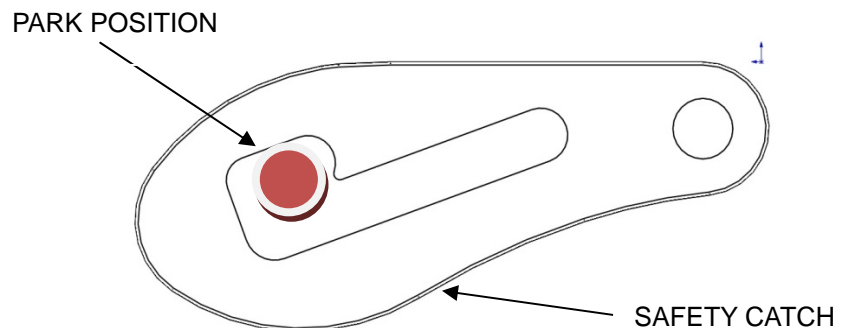
**Attention:** All end users of G & S Smirthwaite Ltd Samba Chairs.

**Details of affected devices:** Product type: **Samba Chair**  
Product codes: **8801, 8802, 8803, 8804, 8810**  
Serial numbers: **53174 and above**

**Description of problem:** Risk of accidental movement (tilt) of seat when occupied.

The lever operating the chair 'Tilt in Space' function (TIS) may not freely engage into the notch in the safety catch. The safety catch is designed to prevent accidental operation of the TIS lever.

The TIS lever is located on the left hand side of your Samba chair, and has a red button for identification. The TIS mechanism features a safety catch that is designed to prevent accidental operation of the lever. When the lever is operated and released, it should **always** return to a 'park' position, as shown below:



It has come to our attention that in some instances the red button may not fully engage into the park position on the safety catch. This does not affect the operation of the TIS function but will not provide additional protection from accidental operation.

If your product is not functioning correctly as described, please contact us by telephone or email as detailed below. When contacting us, please have your product serial number and last service date to hand – this will enable us to resolve the matter quickly.



Advice on action to be taken  
by the user:

Please check that the TIS operating lever engages correctly. If your product is not functioning correctly as described, please contact us by telephone or email as detailed below. When contacting us please have your product serial number and last service date to hand – this will enable us to resolve the matter quickly. We will arrange for a service engineer to visit as any adjustment to the chair must be undertaken by a Smirthwaite employee or trained representative.

Transmission of the Field  
Safety Notice:

This notice and a letter to all customers of the above products.

Please pass this Field Safety Notice to all your staff that use or come into contact with this product or need to be notified of this notice.

We should be grateful if you would complete the section on the last page and fax, email or post a copy to us to confirm that you have received the FSN.

Contact reference person:

Richard Snape  
Managing Director  
G & S Smirthwaite Ltd  
17 Wentworth Road  
Heathfield  
Newton Abbot  
Devon, England.  
TQ12 6TL  
44 (0) 1626 835552  
[enquiries@smirthwaite.co.uk](mailto:enquiries@smirthwaite.co.uk)

MHRA has been informed

Richard Snape  
Managing Director  
G & S Smirthwaite Ltd



## Acknowledgement of receipt of FSN TB 2011-2/1

Fax to 44 (0) 1626 835428

Email: [enquiries@smirthwaite.co.uk](mailto:enquiries@smirthwaite.co.uk)

Post to:

G & S Smirthwaite Ltd  
17 Wentworth Road  
Heathfield  
Newton Abbot  
Devon, England.  
TQ12 6TL

Name

Address

Address

Address

Address

Post Code

I confirm receipt of FSN TB 2011-2/1

Name .....

Signed.....

Date.....