

PRISM MEDICAL UK

Field Safety Notice

Name of Product: - Waverley Glen Transactive (TA) Hoists and Waverley Glen Transportable (TP) supplied between June 2000 and August 2003.

Prism Reference :- FSCA 0003

Action :- Revised guidance on tape inspection / tape replacement.

Date: 10th June 2011

Attention: All distributors, therapists, carers and users of Waverley Glen Transactive hoists and Waverley Glen Transportable hoists supplied between June 2000 and August 2003 (serial number range for the Transactive is HA502401 - HA601683) + (serial number range for the transportable is TP10098 - TP106400).

Details on affected devices:



Waverley Glen TA Hoist
serial number range
HA502401 - HA601683



Waverley Glen TP Hoist
serial number range
TP10098 - TP106400

Description of the problem: Following a recent inspection of a lifting tape on a hoist that was being used in excess of 14 times per day at its full extent, excessive wear was noticed on the tape where it enters the tape spool. This part of the tape is not visible without removal. The tape in the hoist was approaching 3 years old.

Proposed Action:- The tapes on the affected units must be completely removed from the units and visually inspected every 12 months as part of the routine service, and the tapes must be replaced every 2 years. Tape replacement due stickers should be applied to all products identified.

Action to be taken by the user / carer / therapist:-

- Identify affected products.
- Contact Prism, Authorised dealer or service company to confirm age of tape.

Action to be taken by the dealer / manufacturer

- Identify locations where the hoists have been supplied / installed.
- Contact end users to inform service company of the requirements of the FSN.

For further information please contact:-

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FSN Receipt / Response Form

Urgent Field Safety Notice Reference : - FSCA 0003

Date:- 3rd June 2011

Product:- Waverley Glen TA & TP Hoists within given range

Action: - Revised inspection & replacement guidelines for the lift tapes.

Prism Medical UK requires your acknowledgement as confirmation that You have received and understood the information contained in the attached Field Safety Notice (FSN). Please complete the details below.

I,(Name), acknowledge the receipt of FSN Ref:-FSCA 0003 and that the information contained within this FSN has been communicated to all users who I / or my company have supplied the above products to.

(if required, this blank form may be copied and distributed to end users as part of your management activity in communicating this FSN)

In respect of this product, I am the:-

Please specify:.....(carer, partner, relative, friend, dealer, etc)

Organisation / Facility Name (if applicable).....

Address.....

.....

.....

.....

Post Code.....

Affected hoist on site? **Yes / No** Quantity.....

The information forwarding has been completed.

Date Completed:.....

Completed by (Print)..... Signature.....

Please return this completed form to Prism Medical UK by faxing to 0844 980 2261 or by email to technical@prismmedical.co.uk

For the attention of Brian Ruttle