Urgent Field Safety Notice

Endres Riviera Bathlift FSCA 09-08-2011 Type of action : Revised Instructions



Date: 09 Aug 2011

Attention: Drive Medical Stockists and Endres Community Supply

Details on affected devices: *Riviera Bathlift (all models)*

Description of the problem:

The user instructions have been revised to include an estimated service life and improved servicing direction.

Advise on action to be taken by the user:

The user or stockist should download the revised IFU from <u>www.drivemedical.co.uk/endres/riviera.pdf</u> or contact Drive Medical for a paper copy. The details below should be completed and returned to Drive Medical. The stockist should forward this FSN to any end users who they have supplied with Riviera bathlifts.

Transmission of this Field Safety Notice: (if appropriate)

Distributed to Drive Medical Stockists and Issuers who have sold the bathlifts.

Contact reference person:

Paul Kendall Drive Medical Ltd, Ainley's Industrial Estate, Elland, West Yorkshire HX5 9JP.

The undersign confirms that this notice has been notified the appropriate Regulatory Agency ${\tt P}$ Kendall

Please fill in the information below and return immediately to Drive Medical by:

Post: DRIVE MEDICAL LTD, Ainley's Industrial Estate, Elland, West Yorkshire HX5 9JP Fax: 01422 314481

Email: technical@drivemedical.co.uk

□ We acknowledge receipt of the field safety notice and have downloaded the revised IFU

□ We acknowledge receipt of the field safety notice and require a paper copy of the IFU sending

Name	
Address	
Town	Postcode
Telephone	
Email	