Urgent Field Safety Notice

Invacare Zimma Walking Frame fitted with Wheeled Extension Legs

Date: 2012-05-25
Invacare Ref: FSN 045
Invacare incident ref: TW 24369
MPA reference: 444:2012/39683
MHRA reference: 2012/005/009/081/016

Urgent Safety Information:

In the interests of the safety of our customers we would like to bring your attention to a potential problem with 'Invacare **Zimma** Walking Frames' fitted with wheeled extension legs. We have received some reports that the plastic moulded wheel axle has fractured when subjected to heavy loading. Analysis of the failed components has shown that there are air bubbles within these mouldings making them weaker than the intended design. The defect is not visible from the outside, therefore, we are initiating a field action to replace the suspect Wheeled Extension Legs.

This problem affects 2 batches of product, supplied between 1st November 2011 and 30th April 2012 Please be advised that if you have purchased products from within the affected batches you will be notified separately by Invacare. Please trace the affected product and contact your local Invacare sales office. Invacare will then give further instructions and supply parts and free of charge.

Affected Products:

1536700 – Pair of Wheeled Extension Legs
Lot Number – 2011-09 and 2012-01

1552962 – Hospital Small with wheels
1552963 – Hospital Medium with wheels
1552964 – Hospital Large with wheels

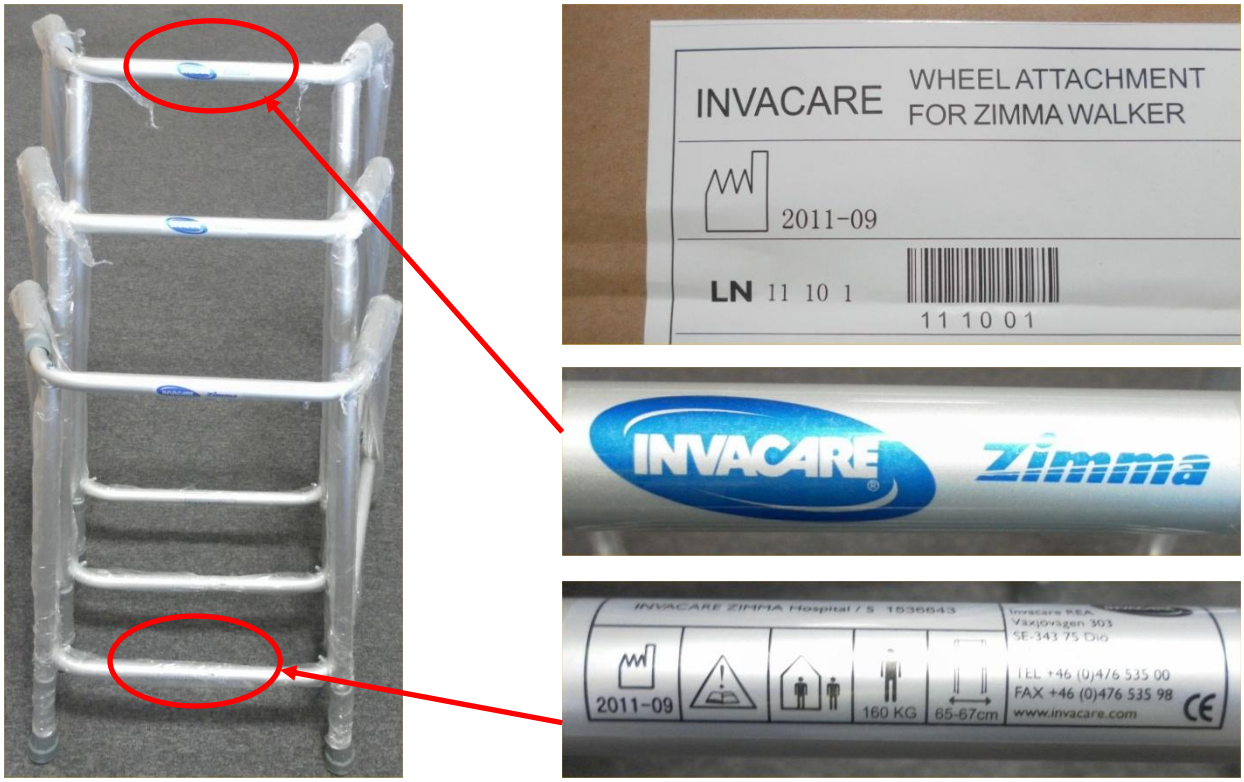
1552965 – Domestic Small with wheels
1552966 – Domestic Medium with wheels
1552967 – Domestic Large with wheels

On completion of the rework please notify Invacare using the fax-back form and also return all original wheeled extension legs to Invacare.

Invacare® Limited
Pencoed Technology Park ·
Pencoed · Bridgend CF35 5AQ
Tel: +44 1 656 776 222
Fax: +44 1 656 776 220

Invacare® Ireland Ltd
Unit 5 · Seatown Business Campus
Seatown Road · SWORDS · County, Dublin
Tel. +353 1 8107084
Fax +353 1 8107085

Wheeled extension leg kit, part number 1536700



Please ensure that the information in this notice is made available to all relevant personnel within your organisation and / or customer base, and / or any organisation where the potentially affected devices have been transferred. Please also ensure that awareness is maintained for an appropriate period.

Invacare acknowledges that this may be an inconvenience; however it is not an option and must be done immediately to mitigate the potential safety risk.

If you have any questions relating to this bulletin, or should you require any additional information, please contact;

Technical Services Department

Tel. 01656 776333
Fax. 01656 776330

Invacare confirm that the relevant Competent Authorities have been informed of this Field Safety Corrective Action.

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Fax +353 1 8107085