

Product Surveillance

Mr. Thomas Licht

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Ihre Zeichen.

• Ihre Nachricht vom

• Unsere Zeichen
QP – lt/umü

• Datum
15.05.08

**Recall of Power Module 64014,018 (part of RiwoMobile 32114,001)
Reason: Faulty Equipment of an Electric Component**

Dear 

A current complaint case has drawn our attention to the circumstance that our supplier used a falsely-dimensioned electric component for a production lot of the above-mentioned module.

The power modules of the batch concerned have been used in our RiwoMobiles at your end for over two years now without showing any abnormalities.

In case of a failure which can nevertheless not be excluded, it would no longer be possible to switch on the power supply for the whole RiwoMobile on the main switch; consequently all devices installed would remain functionless.

We can exclude hazards to patients and users within the scope of an appropriate application. Will you please, in this connection, observe the notes in the instruction manual.

Nevertheless, we would like to exchange the falsely equipped power modules in order to exclude the malfunction described above and to prevent the involved impairment of your operating activities.

May we therefore ask you to inform your customer(s) about this action and to exchange the power module(s) immediately.

The power module(s) required for executing this action and the relevant mounting instructions will be sent to you under separate cover.

As we can see from our records, you received the following consignment from us:

Type: 32114,0001

Serial Number: 1000100847

Invoice Number: 890468

Date: 12.06.06

Serial Number: 1000100848

Invoice Number: 890468

Date: 12.06.06

../2

Page 2 of Letter dated May 15, 2008

Please **immediately** return the exchanged power module(s) 64014,018 to:

⇒ **Richard Wolf GmbH, Pforzheimer Str. 32, 75438 Knittlingen**
Abt. Produktbeobachtung, z.H. Hr. Thomas Licht

For the purpose of confirming receipt of this recall notice and stating a contact person, please complete the enclosed reply fax form and return it by telefax or email to the indicated address.

We hope you will understand the necessity of a prompt execution of this recall action and wish to thank you for your support in anticipation. At the same time, we would like to apologize for any inconvenience you have encountered or may encounter as a result of the described circumstance.

With best regards
Richard Wolf GmbH


i.V. Bernd Ruf
- Service Manager -


i.V. Thomas Licht
- Manager Product Surveillance -