

23rd March, 2010

Ms.

Ref: Field Safety Notice

Updated Information on Safe Transportation of the Ormesa NEW BUG Buggy

Dear Customer,

I am writing in connection with the NEW BUG Buggy and updated information that is available for the Safe Transportation of the NEW BUG Buggy. The NEW BUG Buggy was supplied by Tools for Living into the Irish market from June 2006 to date and the user Manual was updated in May 2009. However for the users of the NEW Bug who do not have the updated instructions for Safe Transportation we are now issuing these to you – see attached.

You purchased the NEW BUG Buggy under the following order numbers and the current users of these biggies will need the updated instructions for Safe Transportation if they are tying down the buggy for transport.

Order Number:

There has been NO reported incident in Ireland of any issues with transportation of the buggy but a Field Safety notice was issued in the UK and we are obliged to follow these guidelines in line with instruction from the Irish Medicines Board.

This information should be brought to the attention of Occupational Therapists, Approved service Providers, Transport Providers, Carers and New Bug Buggy Users.

The Ormesa NEW BUG Buggy is a postural Seat unit designed for children with disabilities. The Ormesa New Bug can be identified by a label on the chassis of the chair which says “NEW BUG”. Further information on the NEW BUG can be found on the ormesa website www.ormesa.com

Description of Problem:

Ormesa, manufacturers of the New Bug have added more comprehensive detail to their instructions regarding securing the New Bug in a vehicle. There is a risk of serious injury to the vehicle occupants if the New Bug is not secured effectively when transported in a vehicle. The safety of the vehicle occupants is of crucial importance therefore we request the following action is taken regarding this notice.

Action to be taken:

Please send a copy of the updated instructions to all relevant personnel involved in the transportation of children in a moving vehicle. This notice needs to be passed on to all those who need to be aware within your organisation or to any organisation where the Buggy may have been transferred to and is in use in transport or have potential to be used in transport.

If you require any further information, please do not hesitate to contact me by phone or e-mail.

Yours truly,

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