

Batch Recall

Zerofen 22 % Granules, VPA 10987/140/001

Batch number	Expiry date
J37541	07 2024

28th July 2022

Dear Veterinarian / Retailer / Licenced Merchant,

We wish to advise you that batch no. J37541 of Zerofen 22 % Granules, VPA 10987/140/001, is being recalled with immediate effect.

This recall is going to **companion animal medicine licence holder / licenced merchant / veterinarian level**. This action has been agreed with the Health Products Regulatory Authority.

The reason for the recall is below specification results for active assay were identified during stability studies. Subsequently, there is a risk that units from the batch may not have the intended therapeutic effect.

We kindly request that the following actions are performed as a precautionary measure:

- 1. Please check your current inventory and immediately quarantine any units of the above batch which you have in your possession.**
- 2. Please contact Chanelle Pharma by telephone at (091) 870 130 or email at eigardiner@chanellegroup.ie to arrange for the return of impacted stock. Credit will be issued for all stock returned by 12th August 2022. Stock should be returned to the following address: *FAO: Eileen Gardiner, Chanelle Pet, IDA Business Park, Creagh Rd, Parkmore, Ballinasloe, Co Galway, Eircode H53 ND37.***
- 3. If you have supplied units from this batch to any other companion animal medicine licence holder, licenced merchant or veterinarian, please forward a copy of this recall letter to them, and request they quarantine and return any unused units to you.**

Unaffected stock of this product is available to order at this time.

We apologise for any inconvenience this action may cause. Should you have any queries, please contact Yvonne Egan at telephone number 091 872515.

Yours sincerely,

Yvonne Egan

Head of Quality & QP