



**Elanco Animal Health**  
Form 2, Bartley Way,  
Bartley Wood Business Park,  
Hook, RG27 9XA  
United Kingdom

**Product Recall**

**Kexxtone 32.4g continuous-release intraruminal device for cattle, EU/2/12/145/001-003**

**All in-date batches**

29/05/2024

Dear Wholesaler

We wish to advise you that all in-date batches of Kexxtone 32.4g continuous-release intraruminal device for cattle are being recalled with immediate effect.

This recall is going to veterinarian / pharmacy level. This action has been agreed with the Health Products Regulatory Authority (HPRA).

The reason for the recall is due to a quality defect which has resulted in cases where cattle regurgitated the device while it still contained monensin tablets. This resulted in increased accidental exposure, including deaths, in non-target species (dogs) and potential lack of efficacy in cattle.

Please immediately carry out the following actions:

1. Quarantine any units of this product which you have in your possession. A separate recall letter has been issued to veterinarians and pharmacists requesting them to return stock to the wholesaler from whom it was sourced. Please quarantine stock received back from your customers.
2. Email Elanco customer service at [CustomerService\\_EMEA@elancoah.com](mailto:CustomerService_EMEA@elancoah.com) to arrange uplift of quarantined stock. The last date that stock will be accepted back for credit is 26<sup>th</sup> June 2024.
3. If you have supplied any in-date batches of the impacted product to any other wholesalers, please provide those wholesalers a copy of this recall letter, requesting that they quarantine and return any unsold quantities of the product to you.

Unimpacted stock is not available to order at this time.

We apologise for any inconvenience this action may cause. Should you have any queries, please contact Elanco at telephone number 01256 353131.

Yours sincerely,

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Matthew Edwards

Quality Manager, Elanco Animal Health

DocuSigned by:

Matthew Edwards



Signer Name: Matthew Edwards  
Signing Reason: I approve this document  
Signing Time: 29-May-2024 | 7:56:56 AM EDT

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