



By Appointment to  
HM Queen Elizabeth The Queen Mother  
Wheelchair Manufacturer  
Invacare  
Bridgend



**Bulletin No:** FSN012  
**Date:** 4<sup>th</sup> August 2008

## **Urgent Field Safety Notice**

### **Invacare Reliant 100 / 150 / 200 / 250**

Ref: 2008/001/008/401/008

#### **Safety Information:**

In the interests of the safety of our customers we would like to bring to your attention that Invacare have updated the 'Instructions for Use' having reviewed current information from our customers, with end user safety in mind.

The operating instruction in previous issues of the user manual may have been misleading; in particular the guidance, given in some issues, on the appropriate use of the brakes when lifting the patient was incorrect and the instructions in all issues did not make adequate reference to taking caution when moving the hoist on uneven, rough surfaces and carpeted areas.

To improve safety while using the Reliant Lifter and to make users aware of correct use of the product, it is recommended that the user / attendants follow precisely the revised instruction for use as described in the product user manual. Please pay particular attention to the warnings documented on page 8 and on the supplementary notification of operating instructions within the user manual (Attached with this Field Safety Notice).

The full amended user manual will be made available via Invacare website 8<sup>th</sup> of August 2008.

Please ensure that the information in this notice is made available to all relevant personnel within your organisation and / or customer base, and that awareness is maintained for an appropriate period.

Affected National Competent Authorities will be advised by this FSN and FSCA.

If you have any questions relating to this bulletin, or should you require any additional information, please contact;

#### **Technical Services Department**

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Additional note for Reliant mobile hoist users manual I496150, version 01 - 09.2007:



Please note that it is more difficult to manoeuvre the hoist on carpeted or uneven/textured surfaces as opposed to wooden or flat surfaces; this is due to the starting forces required to initiate the movement that may create additional friction exerted on the castors.  
Take great care when moving the hoist on carpeted, wet, slippery, rough or uneven surfaces.  
Never use on slopes.

**Note:** To negotiate raised obstacles during movement of the unladen hoist, it is recommended to pull the hoist rearwards. Ensure that brakes are not engaged before lifting or lowering.



**Caution!** Do not lift or lower a patient with the brakes applied. Always let the hoist find the correct centre of gravity. Never attempt to lift a user outside the base area of the hoist. When lifting a user from the floor, the user must always be located between the two hoist legs, and never outside the area. To avoid injury, utmost care must be taken when raising and lowering a user. Never exceed the recommended maximum hoist weight, and never use the hoist in wet areas.