



IMPORTANT PATIENT NOTIFICATION

July 16, 2012

Important Information about your Animas® Insulin Pump

Dear Animas customer:

We rely on your input to continually improve our products. Based on your feedback, we improved the durability of the insulin pump keypad, which includes the OK button, Up Arrow/Down Arrow buttons, and the Contrast button.

Our previous keypads and all other components in our insulin pumps were designed and manufactured to withstand wear under normal use and conditions. However, some patients experienced gradual wear of their insulin pump keypad that led to damage, such as tearing or peeling of the edge of the keypad from the pump.

Please examine your insulin pump keypad for wear or damage on a regular basis, as part of your routine process of inspecting your pump. If your keypad is worn or damaged, the buttons may not respond as intended. If you see any damage or have issues with your keypad, please contact Animas Customer Technical Support UK 0800 055 6606 or IRELAND 1800 812 715, or the phone number provided on the back of your insulin pump. Animas carefully investigates all complaints related to the insulin pump keypad. If you have a confirmed issue related to your keypad and you are covered by the Animas warranty, Animas will replace your pump at no charge. As explained in your insulin pump Owner's Booklet, Animas provides a warranty for a period of four years from the date of purchase in most cases.

Thank you for choosing Animas as your partner in pump therapy.

Sincerely,

Animas Corporation

Item number