

Field safety notice and HSL corrective action

Dear customer,

A potential safety issue has been noted on a Shimadzu Radspeed room whereby cracks could potentially develop on a fixing bolt between the X-Ray tube and ceiling mounting system (CH200). This has not resulted in any failures or injuries however a preventative measure has been identified by Shimadzu to be carried out by all distributors by the end of the calendar year. This measure involves replacing the fixing bolt and adding a strengthening plate. The deadline for the measure to be carried out is 31/12/2017. HSL will be aiming to combine the measure with the routine service visit to minimise disruption to departments wherever possible. A full report will be provided on completion of the work.

Whilst the incidence of this has been extremely low, we recommend rotating the tube carefully so that it doesn't jolt when it reaches 90⁰ as this would exacerbate any problems. If any rattling of the tube mounting is noticed or significant light field deviation then please contact us immediately and discontinue use.

The next planned maintenance visit for your Radspeed room will be communicated as normal by the service coordinator, however if you have any queries regarding this please contact Matt Lee as below.

Matt Lee

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