

**Field Safety Notice**  
**Philips Respironics - Hospital Respiratory Care**

V60/V60 Plus/V680 Ventilator  
35V Rail

14 March 2022

**This document contains important information for the continued safe and proper use of your equipment**

Please review the following information with all members of your staff who need to be aware of the contents of this communication. It is important to understand the implications of this communication.

Please retain a copy with the equipment Instruction for Use.

Dear Customer,

All V60/V60 Plus and V680 units have been identified to have potential issue that could affect the main electrical circuit ("35V Rail") powering the ventilator and alarm. In some cases, this issue may result in either one of the following scenarios:

**1. What the problem is and under what circumstances it can occur**

All V60/V60 Plus and V680 units have been identified to have potential issue that could affect the main electrical circuit ("35V Rail") powering the ventilator and alarm. In some cases, this issue may result in either one of the following scenarios:

1. The ventilator ceases to operate, activating both visual and audible alarms.
2. The ventilator ceases to operate and does not activate either a visual or audible alarm causing a "silent shutdown".

To date, Philips Respironics has been made aware of two (2) serious injuries and one (1) death associated with this issue worldwide.

**2. Describe the hazard/harm associated with the issue**

These issues can result in a serious injury which can be life-threatening or result in death. Specifically:

1. Should the ventilator cease to operate, activates both visual and audible alarms, and the clinician does not respond to the alarms in a timely manner, the patient may experience hypoxemia and/or hypercarbia.
2. Should the ventilator cease to operate with no visual and/or audible alarms alerting the clinician, the patient may experience hypoxemia and/or hypercarbia. In addition, while less likely it is possible that the patient may experience severe hypoxemia.

### 3. Affected products and how to identify them

All V60/V60 Plus and V680 ventilators are impacted by this issue.

### 4. Describe the actions that should be taken by the customer / user in order to prevent risks for patients

Philips is not advising customers to remove affected Philips V60/V60 Plus or V680 ventilators from service. They may continue to be used in accordance with their instructions for use and the guidance in this Field Safety Notice.

- **Connect the Philips Respironics V60/V60 Plus/V680 to a nurse call/remote alarm system.** Philips Respironics V60/V60 Plus and V680 ventilators have the capability to be connected to a nurse call/remote alarm system. We strongly recommend using a nurse call/remote alarm system. The nurse call/ remote alarm will provide a backup signal to the clinician even if the ventilator's primary alarm system does not activate. To prevent possible patient injury due to non-annunciating alarms, verify the operation of any nurse call/ remote alarm device before use.
  - To connect the Philips Respironics V60/V60 Plus to a remote alarm system, follow the directions provided on Section B-5: Remote Alarm Port of the V60/V60 Plus Operator's Manual.
  - To connect the Philips Respironics V680 to a remote alarm system, follow the directions provided on Page 208: Remote Alarm Port of the V680 Operator's Manual.
- **Respond to Alarms.** Promptly respond to all low priority alarms and immediately respond to all high-priority alarms presented by the ventilator.
- **Oxygen Analyzer.** Install oxygen analyzer/monitor, and follow the manufacturer's instructions for setup, alarms, and calibration.
- **Provide Pulse Oximetry,** to inform the clinician of a change in the patient's condition.
- **Access to Alternative Ventilation Device.** Always have immediate access to an alternative means of ventilation. If a Philips Respironics V60/V60 Plus or V680 ventilator experiences a shutdown, disconnect the patient, and immediately start ventilation with an alternate device.
- **Acknowledge Receipt of this Recall Letter.** Acknowledge receipt of this notification by fax or e-mail, via the attached "FIELD SAFETY NOTICE RESPONSE FORM".

Should you experience your device shutting down (with or without alarms), contact your local customer service representative to report the issue.

This notice needs to be provided to all those who need to be aware within your organization or to any organization where the potentially affected devices have been transferred.

### 5. Describe the actions planned by Philips to correct the problem

Upon request Philips can provide technical assistance to implementing the nurse call/ remote alarm capability.



If you experience difficulty carrying out the instructions contained in this communication, contact your local Philips representative or the UK Philips Customer Care Service Centre on 0870 532 9741.

This notice has been reported to the appropriate Regulatory Authorities.

Philips regrets any inconvenience caused by this problem.

Sincerely,

Thomas Fallon  
Head of Quality Assurance  
Philips Hospital Respiratory Care

**FIELD SAFETY NOTICE RESPONSE FORM**

Field Correction Regarding the V60/V60 Plus and V680 35V Rail

**Instructions:** Please complete and return this form to Philips promptly and no later than 30 days from receipt. Completing this form confirms receipt of the Field Safety Notice Letter, understanding of the issue, and required actions to be taken.

Customer/Consignee/Facility Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City/State/ZIP/Country: \_\_\_\_\_

We acknowledge receipt and understanding of the accompanying Field Safety Notice and confirm that the information from this Letter has been properly distributed to all users that handle Philips Respironics V60/V60 Plus and V680 Ventilators.

**Name of person completing this form:**

Signature: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Title: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Date  
(DD/MM/YYYY): \_\_\_\_\_

Upon completion and Acknowledgment return it to Philips by either of the following methods:

Please email this completed reply card to **[safetynoticeuki@philips.com](mailto:safetynoticeuki@philips.com)**

If you experience difficulty carrying out the instructions contained in this communication, contact your local Philips representative or the UK Philips Customer Care Service Centre on 0870 532 9741.